

DC-390 Series

PCI SCSI Host Adapters

User's Manual

Manual Rev: 6.00

Date: April 99

Model Number	Protocol	Mode	SCSI Width	Max Xfer Rate (MB/S)	Max Devices
DC-390	SCSI-2	SE	8-bit	10	7
DC-390U	SCSI-3	SE	8-bit	20	7
DC-390F	SCSI-3	SE	16-bit	40	15
DC-390U2B	Wide Ultra2	SE or LVD	16-bit	80	15
DC-390U2W	Wide Ultra2	SE and LVD	16-bit	80	15

U: Ultra SCSI (Narrow); F: Ultra SCSI (Wide); U2: Wide Ultra2 SCSI

The designation **DC-390** is used throughout this manual in reference to the common features of all the above models. Any discrepancies or special features not supported by the entire DC-390 Series are described using specific model numbers.

* All other product names are trademarks or copyrights of their respective owners.

FCC Compliance Statement

This equipment has been tested and found to comply with limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in residential installations. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interface to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television equipment reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

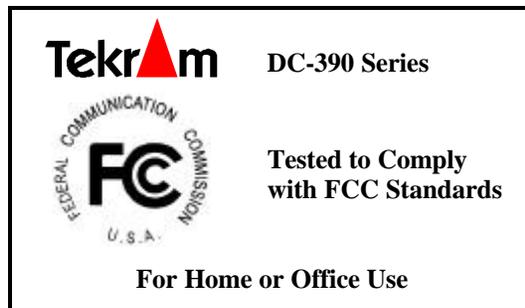
- Reorient or relocate the receiving antenna
- Move the equipment away from the receiver
- Plug the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/television technician for additional suggestions

Only equipment certified to comply with Class B should be attached to this equipment, and must have shielded interface cables.

The FCC requires the user to be notified that any change or modifications to the equipment by the user not expressly approved by the grantee or manufacturer could void the user's authority to operate such equipment.

Each DC-390 is equipped with an FCC compliance label which shows only the FCC Identification number: **FCC ID: KHADC-390.**

This device complies with Part 15 of the FCC rule. Operation is subjected to the following two conditions: 1) This device may not cause harmful interference and 2) This device must accept any interference received, including interference that may cause undesired operation.



Award BIOS with built-in NCR SCSI BIOS & DC-390 Controllers – Possible Compatibility Problem:

Why and when the problem occurs

The built-in SCSI BIOS feature incorporated into some mainboards with Award BIOS is meant to control NCR/Symbios Logic-based SCSI adapters that have no BIOS of their own. Since the DC-390 controllers use Symbios SCSI chips, some mainboards with built-in NCR or Symbios Logic SCSI BIOS may detect these cards and load their own BIOS to control them. This happens because Award BIOS checks only the Vendor ID (NCR/Symbios) and Class Code (SCSI device) to determine if a suitable adapter exists to enable the built-in SCSI BIOS. This situation can arise with mainboards equipped with either of the following:

- Earlier versions of Award BIOS with NCR SCSI BIOS support
- NCR (Symbios) V3.0 SCSI BIOS built-in (supports only 53C810/20 chips)

How to verify if you have this problem

This problem can be verified by observing which BIOS banner is displayed upon bootup. If an NCR or Symbios Logic BIOS banner is displayed, the problem exists. If only the Tekram BIOS banner is displayed, there should be no problem. If the NCR or Symbios Logic banner is observed, take out the DC-390 and make sure that the banner goes away. This will verify that the built-in SCSI BIOS is being loaded to control the Tekram card. If this is the case, try the following solutions:

Solutions

1. See if there is a way to set the built-in or “on-board” SCSI BIOS to “Disabled” instead of “Enabled” or “Auto” in the mainboard’s BIOS Setup. This is the easiest solution if such an option is available. If not, see if a BIOS upgrade for the mainboard is available with this option.
2. Remove the built-in SCSI BIOS from the mainboard’s Award BIOS using **PROG.ZIP** – available at <http://www.tekram.com> or <ftp://ftp.tekram.com>. This file contains the following files:

PROG.BAT	Batch file used to remove built-in NCR SCSI BIOS or restore original mainboard BIOS. This is written by Tekram.
AWDFLASH.EXE	Utility to retrieve or program mainboard BIOS.
CBROM.EXE	Utility to remove built-in NCR SCSI BIOS from mainboard BIOS’s binary file.

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1. INTRODUCTION

The DC-390 series is a SCSI (Small Computer System Interface) bus to PCI bus host adapter, which complies to the PCI 2.1 specification with Plug-&-Play (PnP) readiness. By using the Disconnect/Reconnect technique, performance degradation during multitasking operations is prevented. Other enhanced SCSI-2 features such as scatter-gather and command-tag queuing are supported. The DC-390U2B/W is a 16-bit, Low Voltage Differential (LVD) / Single Ended (SE) Ultra2 SCSI solution. DC-390U2W can support both the legacy Fast SCSI and Ultra SCSI as well as the newest LVD Ultra2 SCSI without down-grading the Ultra2 performance.

The DC-390 series supports **ASPI** (Advanced SCSI Programming Interface) managers for the following operating systems to assure operation with popular third party applications:

- MS-DOS
- Windows 3.x/95/98/NT
- OS/2 2.0/WARP 3.0/4.0
- NetWare 3.x/4.x

Device drivers are also supported for the following major operating systems for compatibility with a full range of SCSI peripherals including CD-ROMs, Photo CDs, tape backups, scanners, removable media and SCSI hard drives:

- MS-DOS
- Windows NT 3.x/4.0
- OS/2 2.0/WARP 3.0/4.0
- SCO Unix 3.2v4.x & OpenServer 5.0
- Windows 3.x (& WFWG 3.x)
- Windows 95/98
- NetWare 3.x/4.x
- UnixWare 1.1 (SVR4.2 version1)

* *UnixWare, Slackware/RedHat Linux, and FreeBSD drivers can be accessed via www.tekram.com or [ftp.tekram.com/scsi](ftp://ftp.tekram.com/scsi).*

Most SCSI Adapters require device drivers to support more than 2 hard drives under DOS. The DC-390 series, however, provides special support to handle up to eight devices, including fixed disks and removable media under MS-DOS 5.0/6.x, *without* the need for device drivers (*More than 2 drives support*).

The **on-board menu-driven setup** and **jumperless** design of the DC-390 series allow you to configure the host adapter, SCSI devices, and BIOS-related parameters without opening your computer. The DC-390 series also provides a utility program that supports low-level formatting. And with the help of the DOS driver installation software (INSTALL.EXE), the drivers are easily installed and the CONFIG.SYS and AUTOEXEC.BAT files are automatically updated.

The fully intelligent solution provided by the DC-390 PCI to SCSI Host Kit is ideal for multitasking environments such as OS/2, NetWare, Unix, Microsoft Windows 95 and Windows NT, as well as next generation operating systems such as Microsoft Windows 98.

2. HARDWARE SETUP

Static Precautions

Static electricity can be a serious danger to the electronic components on this board. To avoid damage caused by electrostatic discharge, observe the following precautions:

- ✓ Don't remove the board from its anti-static packaging until you are ready to install it into a computer case. Also, handle add-in cards and modules by the edges or mounting bracket.
- ✓ Before you handle the board in any way, touch a grounded, anti-static surface, such as an unpainted portion of the system chassis, for a few seconds to discharge any built-up static electricity.

Before plugging the DC-390 series adapter into your system, make sure all jumpers on the card are correctly set according to the instructions outlined in section 2.2. Also take care that the **SCSI ID number** (0-6 for DC-390/390U; 0-15 for DC-390F/390U2B/390U2W) of each SCSI device is set properly for the host adapter (Section 2.3).

The maximum devices that can be installed on each model are show below:

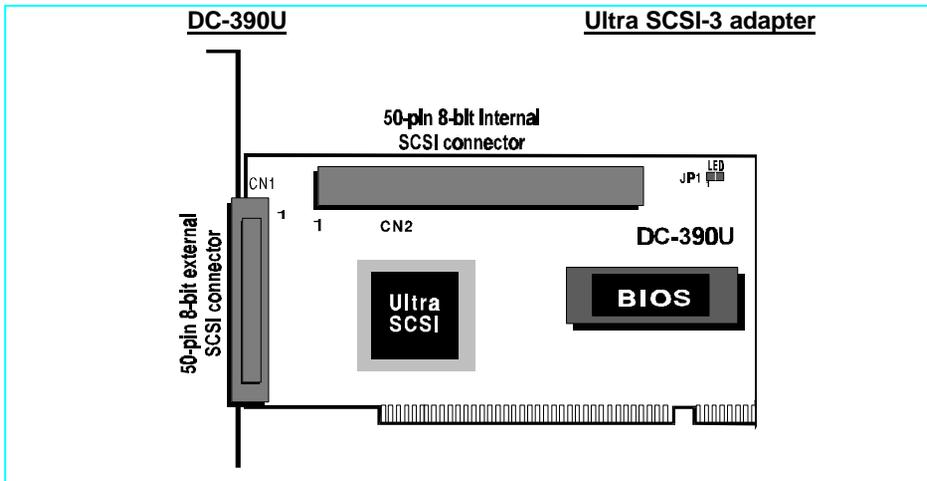
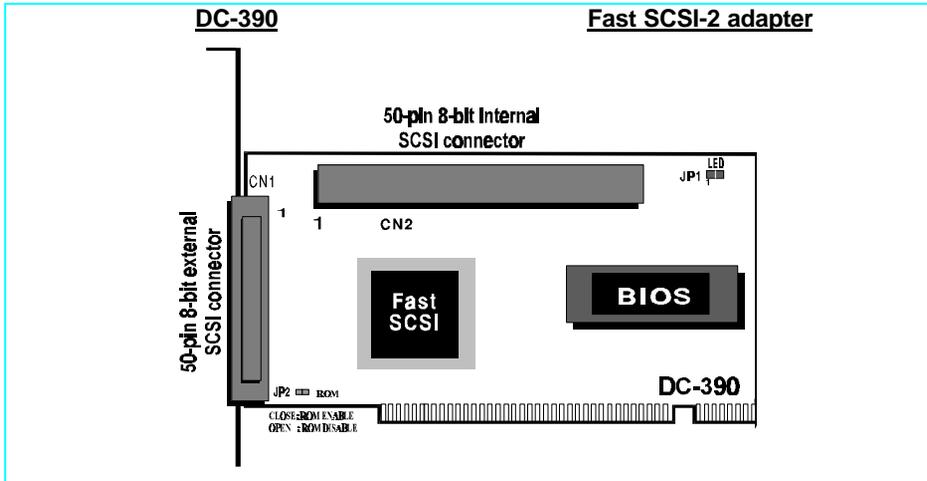
Model #	Max. Devices Number
DC-390	7
DC-390U	7
DC-390F	15 *
DC-390U2B	15
DC-390U2W	15 *

- **For DC-390F**, up to fifteen 16-bit and/or 8-bit SCSI single ended (SE) devices can be connected. Up to seven of these can be 8-bit. *And only two of the three SCSI connectors, either Internal or External, can be used to connect SCSI devices at any given time.*
- **For DC-390U2B**, mixing Fast/Ultra devices with Ultra2 devices brings the entire SCSI bus to Ultra SCSI speed and cable requirements.
- **For DC-390U2W**, it is recommended that you keep your Ultra2 devices separate from your non Ultra2 devices. *Mixing Ultra2 devices with non Ultra2 devices will bring the Ultra2 devices to Ultra SCSI performance level.*

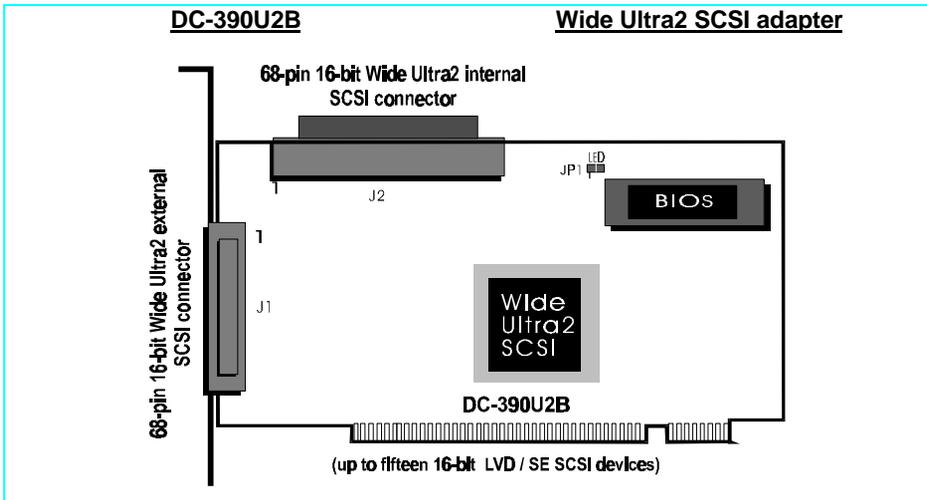
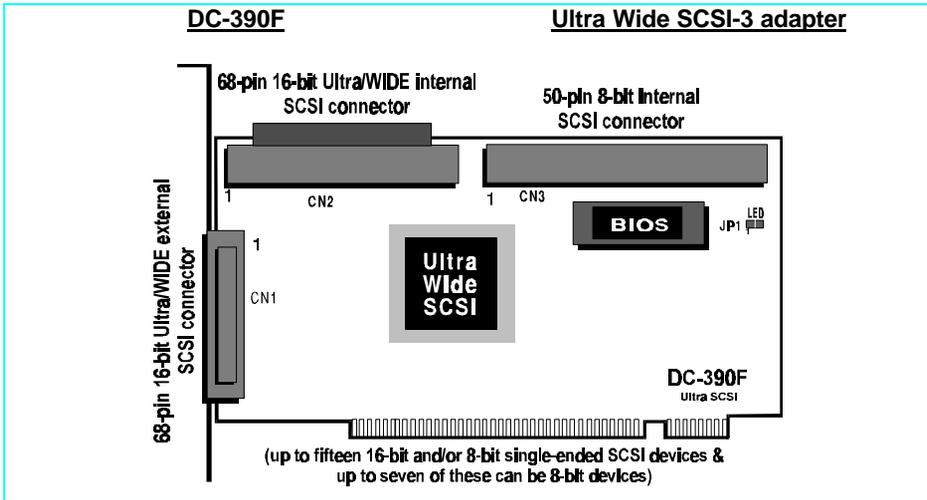
Correct **termination** and **cable connections** are also necessary for SCSI adapters to function properly (Section 2.4 and 2.5).

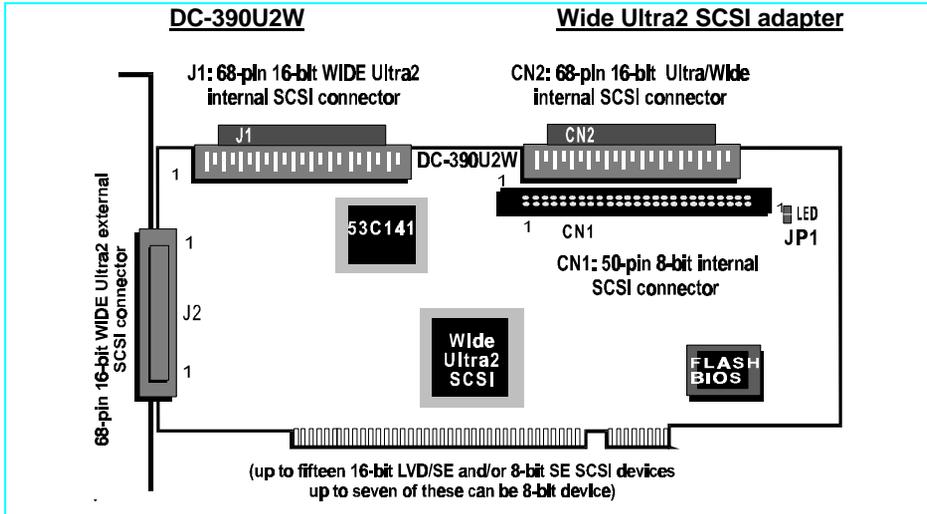
2.1 Board Layout

The following figures illustrate the jumper and connector locations for the DC-390 Series PCI SCSI Host Adapters:



2. HARDWARE SETUP





For DC-390U2B/W:

When any SE device is connected on the Ultra2 connector(s) (J1 and/or J2), all the LVD devices on the connector(s) will be *down-graded* to SE performance.

Therefore, it is recommended that non-Ultra2 devices are not to be used on DC-390U2B. For DC-390U2W, non-Ultra2 devices should be kept on connectors CN1 and CN2.

There are four connectors in DC-390U2W which can be separated into two independent SCSI buses using 53C141 SCSI Bus Expander (<http://www.lsillogic.com/products/sym53c141.htm>). One is Ultra 2 connector (s) (J1 and J2) and the other is single-ended connector(s) (CN1 and CN2). It is not an expander and the total devices are only 15 for this card. The Max. Cable Length is calculated by each other. The terminator is set as two SCSI cards.

2. HARDWARE SETUP

2.2 Setting the Jumpers

DC-390:	JP1 (LED); JP2 (ROM)
DC-390U/390F/390U2B/390U2W:	JP1 (LED)

SCSI Device Activity LED Indicator (JP1)

JP1 is used to indicate activity of the SCSI devices controlled by the DC-390 series adapter, and should be connected to the cable leading to the Hard Drive LED on the front panel of your computer case.

ROM BIOS jumper (JP2/DC-390 only)

You can install a maximum of 4 DC-390s in the same system. However, early mainboard BIOS cannot initialize adapter PCI ROM when multiple DC-390s are installed (Newer mainboard BIOS should not have this problem). When this occurs, set JP2 to *Enabled* for the first adapter, and *Disabled* for all additional DC-390s. The BIOS of the first DC-390 will control all others installed.

2.3 Setting the SCSI IDs

Each SCSI device attached to the SCSI card, as well as the card itself, must be assigned a **unique** SCSI ID number. SCSI ID 7 is preset to the SCSI card, giving it the highest priority on the SCSI bus.

The SCSI IDs of your peripheral devices are usually set with jumpers or with a switch on the peripheral. Refer to the peripheral manufacturer's manual to determine the ID of each device and how to change it.

Any SCSI device with **SCAM** (SCSI Configured AutoMatically) can assign its own SCSI ID dynamically and resolves SCSI ID conflicts automatically. You do not need to manually assign SCSI IDs to these peripherals. See page 23 to enable SCAM support.

2.4 Checking the Terminators on the SCSI Bus

In order to stabilize the SCSI bus, only two sets of terminators can be installed - one at each end of the SCSI bus. The DC-390 series is equipped with **Active Terminators** that automatically switch from Enabled to Disabled or vice versa by scanning the devices connected on the SCSI bus. So, manual termination adjustment is not required. The following explains the terminator configuration of other devices on the SCSI bus:

1. ***When only internal devices are connected to the DC-390 series adapter:*** Leave the terminator mounted on the last device only, with the SCSI card being the first SCSI device. Remove terminators on all other devices connected in between.
2. ***When only external devices are connected to the DC-390 series adapter:*** Leave the terminators mounted on the last device only. Since external SCSI devices are daisy chained, this would be the device without another SCSI cable plugged into it. Remove terminators on all other devices connected in between.
3. ***When both internal and external devices are connected to the DC-390 series adapter:*** Leave only the terminators mounted on the last internal device and the last external device. As in the above case, remove the terminators from all other devices connected in between.

Note1: *For DC-390F only:* When both Narrow (8-bit) and Wide (16-bit) devices are connected to the Wide SCSI connector (either Internal or External), arrange the devices so that a Wide device with termination enabled is at the end of the bus. A Narrow device at the end of the bus can have termination problems in this case, since the Wide bus is 16-bit and the terminator on the Narrow device is only effective for the lower 8-bit (not the whole 16-bit).

Note2: *DC-390U2B/W only:* Since the termination of internal Ultra2 devices are set to disabled at the factory and cannot be changed, *special Ultra2 internal SCSI ribbon cables with a terminator installed at the end are specified for the operation with Ultra2 SCSI devices.*

Note3: There are two types of termination available on SCSI devices, active and passive. Active termination is strongly recommended to ensure system integrity, particularly when devices with high transfer rates are being used. A SCSI CD-ROM drive usually comes with a passive terminator. For proper termination, it is recommended that you keep this terminator disabled, i.e. *avoid connect the CD-ROM drive at the end of the SCSI bus*

2. HARDWARE SETUP

2.5 Cable Connection

<u>Model #</u>	<u>External</u>	<u>Internal</u>
DC-390	CN1: 50-pin; 8-bit (Female)	CN2: 50-pin; 8-bit (Male)
DC-390U	CN1: 50-pin; 8-bit (Female)	CN2: 50-pin; 8-bit (Male)
DC-390F*	CN1: 68-pin; 16-bit (wide, Female)	CN2: 68-pin; 16-bit (wide, Female) CN3: 50-pin; 8-bit (Male)
DC-390U2B	J1: 68-pin; 16-bit (wide Ultra2, Female)	J2: 68-pin; 16-bit (wide Ultra2, Female)
DC-390U2W	J2: 68-pin; 16-bit (wide Ultra2, Female)	CN1: 50-pin; 8-bit (Male) CN2: 68-pin; 16-bit (wide, Female) J1: 68-pin; 16-bit (wide Ultra2, Female)
* Only two of the three connectors can be used to connect SCSI devices at the same time.		

External SCSI connector: This high density D-type SCSI connector is for connecting external SCSI devices.

Internal SCSI connector: The internal flat cable should connect to the internal SCSI connector with its colored stripe, normally red, aligned with Pin 1 of the connector.

Maximum length of the SCSI bus is determined by the number of devices and the data transfer rate. The following table summarizes the maximum allowable cable lengths for the DC-390 series:

Model #	SCSI Type	Data Xfer Rate	Max. # of Devices	Max. Cable Length
DC-390	SCSI-2	10 MB/Sec	8	3 meters (9.8 feet)
DC-390U/F	Ultra SCSI	20/40 MB/Sec	4	3meters (9.8 feet)
DC-390U/F	Ultra SCSI	20/40 MB/Sec	8	1.5 meters (4.9 feet)
DC-390U2B/U2W	Wide Ultra2 SCSI	80 MB/Sec	16	12.5 meters (41 feet)
<ul style="list-style-type: none"> If there are internal devices connected, the internal cable length must be included in the measurement of SCSI bus length. 				

- **For DC-390U2B**, mixing Fast/Ultra devices with Ultra2 devices brings the entire SCSI bus to Ultra SCSI speed and cable requirements.
- **For DC-390U2W**, it is recommended that you keep your Ultra2 devices on connectors J1 and J2, non Ultra2 devices on CN1 and CN2. *Mixing Ultra2 devices with non Ultra2 devices will bring the Ultra2 devices to Ultra SCSI performance level.*

2.6 Coexisting with Symbios 53C810/53C860-based Card

- [1] When you use DC-310/U or other Symbios 53C810 cards having EEPROM built on board with DC-390U/F/U2B/U2W, please only use tekram driver.
- [2] If you use DC-310/U only or with other none-Symbios chip card , you have to use Symbios driver, not Tekram driver. (The latest Symbios driver can get from LSI'S web site <http://www.lsi.com>.)
- [3] Other cards with 53C810 chip (without EEPROM) can not co-exist with DC-390U/F/U2B/U2W.

3. CONFIGURING YOUR SCSI CARD

3.1 Setting the System BIOS

After the DC-390 is inserted in an available PCI-BUS slot and the jumpers and cables are properly set, first turn on the power to your external SCSI devices and then power on the system. *When installing a SCSI drive as drive C: (or D:), set the **CMOS HDD drive type** according to the **IDE** drive installed. The **CMOS HDD** is **NOT** related to **SCSI HDD**.*

Note: With most mainboards, IDE (Intelligent Drive Electronics)/ST506 and ESDI (Enhanced Small Device Interface) drives always take precedence over SCSI drives. That means that if one IDE/ST506/ESDI drive has already been installed, you cannot install the SCSI drive as drive C:. If two IDE/ST506/ESDI drives already exist, no SCSI drives can be installed as C: or D:. However, if your mainboard BIOS has multiple boot options, such as “boot from SCSI device”, this will allow the system to boot from any bootable SCSI device connected to the DC-390 series controller.

Since the mainboard BIOS will automatically shadow the PCI adapter’s BIOS, there is no need to set the shadow option between C800 and DFFF. This option is for ISA adapter ROM only. The I/O Base Address and IRQ ROM shadow addresses are also assigned by the mainboard BIOS automatically. You do not need to worry about it. Just Plug & Play and enjoy it.

Right after exiting the system BIOS CMOS setup, the following message will pop up and prompt you to enter the PCI Configuration Utility to configure the card:

TEKRAM DC-390 PCI-SCSI Controller

BIOS v3.00

Date: 1998-4-20

Installed at IOPORT = 6800h, IRQ =10 - Level triggered

BIOS ROM mapped at C800h

<< Press F2 or F6 to enter configuration Menu >>

ID-LUN:6-0 MICROP 2217-15MZ1001905HQ30 Fixed disk 1678MB ==> C: (80h)
C/H/S=214/253/63, Xfer Rate=10.0MB/Sec, Sync Offset=15Bytes

ID-LUN:3-0 SONY CD-R CDU924S 1.1d CD-ROM
Xfer Rate=4.0MB/Sec, Sync Offset=15Bytes

SCSI BIOS installed !

3. CONFIGURING YOUR SCSI CARD

After powering up the system, the DC-390U/F/U2B/U2W BIOS will show a message with two screen indicating its BIOS version with a date code and information about the IOPORT address, IRQ number and address that the ROM BIOS is mapped at

TEKRAM DC-310 PCI-SCSI Controller
BIOS v3.04 **Date: 1999-2-11**

Installed at IOPORT = E400h, IRQ =9 - Level triggered
BIOS ROM mapped at C800h
<< Press F2 or F6 to enter configuration Menu >>

TEKRAM DC-390U PCI-SCSI Controller
BIOS v3.04 **Date: 1999-2-11**

Installed at IOPORT = E800h, IRQ =10 - Level triggered
BIOS ROM mapped at C800h
<< Press F2 or F6 to enter configuration Menu >>

. Upon pressing the <F2> or <F6> key, the following screen will pop up:

Select An Adapter To Setup				
DC-310 >>>>	BUS00	Dev0A	Fun0 : IO = E400h	IRQ = 09
DC-390 >>>>	BUS00	Dev0B	Fun0 : IO = E800h	IRQ = 05

Note: It is normal when it appears “No BIOS Disk Found! SCSI BIOS Not Installed” or “NO SCSI boot device found => BIOS not installed !” during system boot. It represents that there was no bootable SCSI device such as SCSI HDD found after SCSI BIOS detected peripheral devices. Thus, above messages are shown and they will not affect system operation.

3. CONFIGURING YOUR SCSI CARD

3.2 Running the PCU (PCI Configuration Utility)

Since the DC-390 series is PCI compliant with Plug-&-Play (PnP) readiness, the system should allocate the proper Interrupt Level, Adapter BIOS Address and other settings automatically. Still, entering the PCU allows you to view more information and set additional options for both the DC-390 series adapter and the SCSI Devices. Utilities for verifying bad blocks and low level formatting are also included. Another alternative is to run the provided DOS utility program UTIL.EXE, which performs the same functions as the PCU does.

Note: UTIL.EXE may be the only way to change options in the configuration of DC-390 series adapter in the event that either a) The DC-390's BIOS is disabled OR b) The option "F2 or F6 Function During Bootup" is disabled. It also allows you to modify your settings without rebooting to enter the PCU. When running UTIL.EXE, it's best to boot clean from a DOS floppy disk.

After powering up the system, the DC-390's BIOS will show a message indicating its BIOS version with a date code and information about the IOPORT address, IRQ number and address that the ROM BIOS is mapped at. Upon pressing the <F2> or <F6> key, the following screen will pop up:

```

      Select An Adapter To Setup
-----
DC-390 >>>>  BUS#00  DEV#0C  IOPORT = 9600h  IRQ = 11

```

If two or more adapters are installed, choose the desired adapter to proceed with the configuration. After pressing <Enter>, the SCSI bus will be reset and the SCSI IDs for all devices installed on the SCSI bus will be scanned. A selection table for further operations will be shown as follows:

```

      Function Selection
-----
Show Adapter Information
Set Adapter Options
Set Devices Options
Show SCSI Devices
Low Level Format
Verify Disk

```

The sections that follow contain detailed descriptions of the above options.

3. CONFIGURING YOUR SCSI CARD

3.2.1 Show Adapter Information

This screen displays detailed information about the SCSI chip, ROM BIOS address, I/O port address, IRQ, PCI interrupt line, etc. The information about the SCSI Chip, IRQ Trigger Type and Data Xfer Type is provided by the DC-390 series adapter itself. The rest of the information in this table is provided by the mainboard's BIOS, which should support the PCI PnP specification. This information cannot be modified.

Adapter Information	
SCSI Chip	AM53C974A
Bus Type	PCI Bus
Bus#	00h
Device#	0Ch
Function#	00h
BIOS ROM mapped at	CC00h
IO Address	96000h
PCI Interrupt Line	INTA#
IRQ#	11
IRQ Trigger Type	Level triggered
Data Xfer Type	PCI Bus Master

3.2.2 Set Adapter Options

Set Adapter Options		
Adapter SCSI ID	SCSI ID 7	-- Default
Boot Device ID	SCSI ID 0	-- Default
Boot Device LUN	LUN 0	-- Default
Boot From CD-ROM	Disabled	-- Default
INT13 Extension	Enabled	-- Default
Greater Than 1G Support	Enabled	-- Default
More Than 2 Drives Support	Enabled	-- Default
Removable Media as BIOS Device	Boot only	-- Default
Immediate Return on SEEK Command...	Disabled	-- Default
Scan All LUN For Devices.....	Disabled	-- Default
Active Negation	Enabled	-- Default
Power on RESET SCSI Bus	Enabled	-- Default
Delay Before BIOS scans device	3 sec	-- Default
Max Number of Tagged Commands ...	32	-- Default
SCAM Support	Enabled	-- Default
F2 or F6 Function During Bootup	Enabled	-- Default

Pressing <F8> will reset all the settings to their default values.

3. CONFIGURING YOUR SCSI CARD

Adapter SCSI ID: 0-7. The default ID for the DC-390 series adapter is 7. It is recommended not to change this default value of 7, as it gives the adapter the highest priority on the SCSI bus. However, if you have two adapters on the same SCSI bus, you should give one of them a currently unassigned ID.

Note: For DC-390F/390U2B/U2W, sixteen SCSI IDs 0-15 are available. *If there is any 8-bit device connected on the SCSI bus, avoid setting the adapter SCSI ID to the number 8 or larger otherwise you may run into difficulties.*

Boot Device ID: SCSI ID 0 (default) – 7 (DC-390/DC-390U) or 15 (DC-390F/390U2B/390U2W). This option allows you to boot from any bootable devices connected. To ensure proper operation, see the following notes:

<ul style="list-style-type: none">• If a bootable <i>IDE drive</i> is installed in the system:	The IDE drive will boot by default before any SCSI devices. This is a function of the mainboard's BIOS. To boot from a SCSI device in this case, a setting in the mainboard BIOS such as " <i>Boot From SCSI</i> " must be available.
<ul style="list-style-type: none">• Booting from a <i>removable SCSI device</i>:	The above applies. Also, the setting <i>Removable media as BIOS device</i> (see page 22) should be set to "Boot drive only" *
<ul style="list-style-type: none">• Booting from a <i>SCSI CD-ROM</i>:	The setting <i>Boot From CD-ROM</i> (see below) must be "Enabled" (for <i>CD-Changer</i> , <i>Boot Device LUN</i> may need additional configuration). This setting takes precedence over the boot device setting in the mainboard's BIOS.
(*) Since removable media with 2048 Byte/sector is not supported by the system BIOS, this type of media won't be accepted as a Bootable device by the system.	

Boot Device LUN: LUN 0 (default) - 7. If the SCSI device you wish to boot from has a LUN number other than 0, this option must be set for the specific LUN number in addition to setting the *Boot Device ID* for the SCSI ID number.

Boot From CD-ROM: Disabled/Enabled. When *enabled*, the option will be given to boot from CD-ROMs detected by the controller as bootable. This setting takes precedence over any settings in the mainboard BIOS such as "boot from IDE". The *Boot Device ID* and *Boot Device LUN* (if LUN is not 0) settings can be adjusted to ensure proper operation. If these options are left on the default, the bootable CD-ROM with the lowest SCSI ID / LUN number will boot if there is more than one bootable CD-ROM.

Note: Don't confuse these settings with the "Boot From CD-ROM" option in the mainboard's BIOS setup, which is relevant only to ATAPI CD-ROMs.

3. CONFIGURING YOUR SCSI CARD

INT13 Extension: Enabled (default)/Disabled. When *enabled*, the DC-390 will support more than 1024 cylinders for use with operating systems supporting the INT13 Extension. The conventional INT 13H disk interface supports a maximum of only 1024 cylinders. For operating systems such as *Win95 OSR2 or later*, supporting **INT13 Extension**, the DC-390 will support **>1024 cylinders** by using the Command Packet Mechanism instead of the cylinder/head/sector mechanism and thus work with SCSI disks **greater than 8GB**.

- For operating systems not supporting the INT13 Extension this option will be ignored.
- This setting is not to be confused with Greater Than 1GB Support, which simply remaps the device's parameters to compensate for the 1024 cylinder limit. Greater Than 1GB Support can handle drives **up to 8GB** in size due to fact that the maximum cylinders/heads/sectors is $1024/255/63 = 8GB$. INT13 Extension supports **drives beyond 8GB** in supported operating systems by using the Command Packet Mechanism.

Greater Than 1G Support: Enabled/Disabled. FAT (File Allocation Table) file system Operating Systems such as DOS have traditionally imposed a barrier on the number of cylinders supported (1024). The option "Greater Than 1GB Support" in the Tekram BIOS should be enabled if any device has more than 1024 cylinders IF you are using a FAT file system (DOS, Windows 3.X, Windows 95). Some Operating Systems such as OS/2 and Windows NT can use either FAT or HPFS/NTFS respectively. For these Operating Systems, the Greater Than 1GB Support feature only needs to be enabled if FAT is to be used as the file system. *NTFS and HPFS do not impose a 1024 cylinder limit.

- Netware and UNIX are two Operating Systems that do not have a 1024 cylinder barrier and therefore do not require that Greater Than 1GB Support be enabled.
- If your HDD was formatted without Greater Than 1GB Support enabled originally, you will have to backup the data and re-FDISK the drive in order to use the maximum capacity under DOS or any Operating System using FAT.
- Enabling the *Greater than 1G support* option will reassign the parameters to 512Bytes per Sector, 63Sectors and 255Heads for SCSI disk drives with a capacity larger than 1 GByte. This allows the operation of hard drives with a capacity up to 8GByte with operating systems such as DOS, Windows 95, etc.
- For drives smaller than 1GByte, the 64Head/32Sector translation scheme will always be employed, regardless of this option being enabled or not.

More Than 2 Drives Support: Enabled/Disabled. When enabled, this option provides support of up to eight devices (controlled by BIOS INT 13H), such as IDE/ESDI/ST506/SCSI fixed disks, removable cartridges, and re-writable optical disks (MO) without the need for device drivers under DOS 5.0 or above. This setting may be disabled under other operating systems than DOS. Under DOS environments, the devices connected to the DC-390 can be controlled through BIOS INT 13H or device drivers. When the option "Included in BIOS Scan" is set to Yes, that device is controlled by BIOS INT 13H. If this option is set

3. CONFIGURING YOUR SCSI CARD

to No, that device must be controlled through device drivers. The two options for More Than 2 Drive Support are as follows:

- **Enabled** (default)

Under DOS 5.0 or above, the ability to control up to eight devices, controlled by BIOS INT 13H is provided. Devices controlled could be IDE/ESDI/ST506/SCSI fixed disks, removable cartridges, and re-writable optical disks (MO).

- **Disabled**

When this option is disabled, only the number of drives in your mainboard CMOS setup are supported without drivers. All other devices such as fixed disks (over two), removable cartridges, re-writable optical disks (MO), tape streamers, DATs, and CD-ROMs, would require device drivers. When devices are under the control of BIOS INT 13H, IDE drives always have higher priorities over SCSI drives. The following is an example describing all the combinations:

<u>Device</u>	<u>Case 0</u>	<u>Case 1</u>	<u>Case 2</u>
IDE HDD 0	none	Drive C:	Drive C:
IDE HDD 1	none	None	Drive D:
SCSI Device 0	Drive C:	Drive D:	(*)
SCSI Device 1	Drive D:	(*)	(*)

* Number of drives supported by CMOS (2) has been reached. Device driver must be used for this device.

Case 0: No IDE drives. Two SCSI drives can be controlled with BIOS INT 13H.

Case 1: One IDE drive is installed as drive C:. One SCSI drive can be controlled through BIOS INT 13H.

Case 2: Two IDE drives are installed as C: and D:. Since the maximum number of drives supported by the CMOS (2) has been reached, no more SCSI device can be controlled by BIOS INT 13H.

Removable media as BIOS device: Disabled/Boot drive only/All devices.

A **BIOS device** here is a device that can be controlled via BIOS INT 13H, meaning that it does not need a device driver and can be bootable. However, when used as a BIOS device, the full removability of removable media devices is not preserved. The following constraints apply:

- a) The Device can only work as a fixed disk, i.e. media change is not allowed.
- b) The Media must be inserted before the system boots-up.
- c) Only media with **512** Bytes/sector is supported.

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<i>Disabled</i>	If this option is disabled, the removable media devices will not be used as BIOS devices.
<i>Boot drive only (default)</i>	This setting allows only the removable media installed as Drive C: to work as a BIOS device, thereby allowing it to boot. As stated above, this device would function as a hard drive, not a removable. However, installing the provided device driver on this bootable drive would enable full removability for other removable media devices installed.
<i>All Disks</i>	Enables all removable disk drives to work as BIOS devices. Enable <i>More than 2 drives support</i> if necessary.

Note1: Generally, unless a Removable device is to be used as a boot drive, this setting should be kept at its default, and the driver TRMDISK.SYS should be used to control removable devices.

Note2: For a removable media device to boot properly, you'll have to use DOS FDISK partitioning utility and FORMAT it under DOS with the /S switch. Win95's FORMAT will treat the removable media as a Super Floppy, i.e., with no partition table, and thus the disk will not be bootable.

Immediate return on SEEK command: Disabled(default)/Enabled. Enable this option to bypass the BIOS SEEK command.

Scan all LUN for devices: Disabled(default)/Enabled. Each SCSI ID can have up to eight Logic Unit Numbers (LUN: 0-7). With this option enabled, all the LUNs for all SCSI IDs on the SCSI bus will be scanned and recognized as BIOS Devices. If Disabled, only LUN0 of each SCSI ID will be scanned and recognized as a BIOS device.

Active Negation: Enabled(default)/Disabled. Enable this option to enhance the noise immunity on the SCSI bus.

Power on RESET SCSI Bus: Enabled(default)/Disabled. When enabled, the SCSI BIOS is reset upon initialization.

Delay before BIOS scans Device: 3 - 120 seconds. The default is a 3-second delay before the BIOS starts to scan for SCSI devices during initialization. This amount of time is enough for most devices to get ready for proper operation. Since some older hard drives may need more time to spin up, you may need to extend the delay for those devices.

Max number of tagged commands: 2/4/8/16/32 (default). The setting of this option depends largely on your application software. In general, a larger number of tagged commands results in better random disk access performance.

SCAM Support: Disabled (default) / Enabled SCAM (SCSI Configured AutoMatically) is the new SCSI Plug and Play protocol. When enabled, the DC-390 will auto assign a SOFT ID for SCAM supported devices, thus, the user is not required to re-arrange the SCSI ID jumpers to resolve conflicts. Refer to the device manual or enter Show_SCSI_Devices, Sec. 2.5.4, in PCU for more SCAM support information.

3. CONFIGURING YOUR SCSI CARD

F2 or F6 Function During Bootup: Disabled/Enabled (default). This setting determines whether or not the user can access the DC-390's BIOS via the F2 or F6 keys during system boot. When disabled, the option to enter the PCU will not be displayed, in which case the only way to configure the DC-390's settings will be to run the UTIL.EXE program in the \DOS directory on the driver diskette. You may want to disable this setting to prevent users from using potentially damaging functions such as the low-level format.

3.2.3 Set Devices Options

This sub-menu allows you to change options for each device on the SCSI bus. Device information related to each SCSI ID is displayed in the lower portion of the screen.

DC-390:

SCSI ID	#0	#1	#2	#3	#4	#5	#6	#7
Parity Checking	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Allow Disconnection	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Send START UNIT Command	No	No	No	No	No	No	No	No
Tagged Command Queuing	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Synchronous Negotiation	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Max Sync Xfer Rate	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0
Included in BIOS Scan	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
SCSI ID	Model		Device Type			Capacity		
0	DEC	DSP3107LS	Fixed disk			1021 M		
1	FUJITSU	M2513A	Optical disk			604 M		
2	SONY	CD-R CDU924S	CD-ROM			121 M		
3	NEC	CD-ROM DRIVE:462	CD-ROM					
4	IOMEGA	ZIP 100	Removable disk			95 M		
5								
6	WANGTEK	5525ES SCSI M74H	Tape drive					
7								

3. CONFIGURING YOUR SCSI CARD

DC-390F/390U/390U2B/390U2W: MaxSyncXferRate replaced with MaxSyncXfers. Wide Negotiation added:

SCSI ID	#0	#1	#2	#3	#4	#5	#6	#7
Parity Checking	Yes							
Allow Disconnection	No	Yes						
Send START UNIT Command	No							
Tagged Command Queuing	Yes							
Wide Negotiation	Yes							
Synchronous Negotiation	Yes							
Max Sync Xfers	20.0	20.0	20.0	20.0	20.0	20.0	20.0	20.0
Included in BIOS Scan	Yes							

SCSI ID	Model	Device Type	Capacity
0	SEAGATE ST31230W	Fixed disk	1010 M
1	FUJITSU M2513A	Optical disk	604 M
2	SONY CD-R CDU924S	CD-ROM	121 M
3	NEC CD-ROM DRIVE:462	CD-ROM	
4	IOMEGA ZIP 100	Removable disk	95 M
5			
6	WANGTEK 5525ES SCSI M74H	Tape drive	
7			

- * For DC-390F/390U2B/390U2W: Press <Tab> to see the next screen for SCSI ID 8-15, if available.
- * For DC-390U: "Wide Negotiation" is always set to "No" and cannot be changed.

Parity Checking: Yes/No. This option defaults to enabled, i.e., Yes. If set to No, the DC-390 won't perform parity checking. For devices that do not implement the parity function, you should disable this option.

Allow Disconnection: Yes/No. Yes is the default option and allows a SCSI device to go off-line, thereby freeing the SCSI bus when performing multi-tasking operations. In this way, the DC-390 can simultaneously process multiple operations on the SCSI bus and thus improve efficiency in a multiple device environment.

Send START UNIT Command: Yes/No (default). Some specific drives require additional spin-up commands to start their motors during system initialization. These devices would require that this setting be set to Yes. However, most drives will spin up their motors automatically during power up, and would not require the START UNIT Command. Some drives have a jumper to enable/disable this option.

Note: Enabling this feature would reduce the load on your computer's power supply by allowing the DC-390 to turn on SCSI devices one at a time during system initialization, starting from the lowest SCSI ID. However, each device would be required to support this option.

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Tagged Command Queuing: Yes/No (default). The Yes option is useful for enhancing overall system performance under multi-tasking operating systems such as OS/2, Windows NT and Unix.

Wide Negotiation: Yes/No. This option is ignored when the DC-390U, a non-Wide SCSI adapter, is installed. It is suggested that you enable this option, i.e., Yes, for 16-bit Wide SCSI devices in order to gain the best performance and that you disable it for 8-bit devices for less compatibility problems.

Synchronous Negotiation: Yes/No. Yes (default) is for Active Synchronous Negotiation. In this mode the DC-390 series adapter will initiate SCSI synchronous negotiation when the system boots up. NO, Asynchronous Negotiation mode, is normally at a lower rate and not related to timing.

MAX Sync Xfer Rate (for DC-390): 10.0 - 2.00 MB/sec. The DC-390 supports 10.00 MB/sec as the highest data transfer rate for compatibility with SCSI devices complying with the Fast SCSI-II protocol. The DC-390 will negotiate an optimum speed depending on the transfer rate of each device under the chosen option.

MAX Sync Xfers (for DC-390U/390F/390U2B/390U2W):

Model #	SCSI width	Byte/Xfer	Max Sync Xfer (MXfer/sec)	Max Sync Xfer Rate (MB/sec)
DC-390U2B/ DC-390U2W	16-bit	2	40	80
DC-390F	16-bit	2	20	40
DC-390U	8-bit	1	20	20

Included In BIOS Scan: Yes (default)/No. When set to *Yes*, the DC-390's BIOS will scan and display the device's information during system bootup. HDD scanned by the BIOS will be controlled by BIOS INT 13H (See [More Than 2 Drives Support](#)). When set to *No*, the DC-390 will not scan the device and device drivers will be needed to control it.

You may set this option to *No* for SCSI ID(s) without device(s) connected to speed up the device scanning during boot. But, beware that any connected device will not be scanned and recognized by the BIOS when this option is set to No. *So, if any connected devices are not presented in DC-390's BIOS display message during bootup, check this option first.*

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3.2.4 Show SCSI Devices

This sub-menu provides general information for all devices on the SCSI bus:

Select A Device For Display Device Information
--

SCSI Device Information	
Vender ID	ST32171N
Product Revision level	Fixed disk
SCSI Version	Supported
Linked Command	Supported
SCAM Protocol	8 Bits
Disk Capacity	512

You can then move on to other drives to view their information:

Product ID	FUJITSU
Device Type	1000
Synchronous Transfer	SCSI-II
Tagged Command Queuing	Not Supported
SCSI Bus Width	Not Supported
Bytes Per Sector	604 MB

3. CONFIGURING YOUR SCSI CARD

3.2.5

Since most SCSI drives are already pre-formatted when shipped from their manufacturers, you can skip this section except in the following situations:

- A disk drive is damaged

- The disk drive has not been formatted with the 512B/block parameter

proceed. Under normal circumstances, it is both unnecessary and inadvisable to perform low-level formatting. Executing this utility will erase all information on the drive.

3.2.6 Verify Disk Utility

This utility is used to detect bad blocks on the chosen disk. With your confirmation, the bad destructive, and therefore won't destroy the data on the drive.

4. DOS ASPI DRIVERS & UTILITIES

This chapter describes in detail the various ASPI Drivers and Utility programs that are provided with the DC-390 Host Adapter Kit for use under the DOS operating system. **To get up and running quickly under DOS, see Section 4.1 - Easy DOS Driver Installation Software for easy installation instructions.**

The major ASPI Drivers and Utilities are:

- **ASPLSYS:** The ASPI (Advanced SCSI Programming Interface) driver that provides the basic communication interface for the host adapter and the DOS operating system. It supports up to four coexisting host adapters, and is compatible with peripheral drivers for Sytos (Plus), ARCserve/Solo tape subsystems, fixed disks, removable cartridges, MO drives, Flopticals, CD-ROMs, CD-Changers and Scanners.
- **TRMDISK.SYS:** This driver is for controlling those SCSI devices not supported by BIOS INT 13H (See [More Than 2 Drives Support](#) and [Included in BIOS Scan](#)). These devices would primarily be fixed disks, removable cartridges, re-writable optical disks (MO) and flopticals. It allows the creation of valid partitions on these devices for use as logical drives, and also recognizes data formats used by other adapter manufacturers.
- **TRMCD.SYS:** The device driver for CD-ROM and CD-Changer devices. This driver is loaded after ASPLSYS in the CONFIG.SYS file.
- **TFDISK.EXE:** A DOS-compatible disk partitioning utility program for SCSI hard disks, removable media, and magneto-optical drives that are not managed by the BIOS of the DC-390 (Those managed by TRMDISK.SYS).
- **UTIL.EXE:** Allows configuration of the PCU from DOS (as opposed to re-booting the system and pressing the <F2> key).

DOS uses the ASPI manager as a software interface to communicate with SCSI devices. The specific peripheral driver then talks to the ASPI interface instead of the host adapter hardware. Under this architecture, multiple devices can share the host adapter without conflict. The ASPI driver is typically installed under the following situations:

- Multiple adapters coexist (up to four)
- SCSI devices not controlled by BIOS INT 13H are installed (CD-ROMs)
- Devices that use removable media are installed
- An interface to Tape Drives, CD-ROMs and other SCSI devices is needed

Example: You could operate 7 SCSI Hard Disks under MS-DOS with no ASPI drivers loaded, as long as *More Than 2 Drives Support* is Enabled. If you were to add a CD-ROM or tape drive, however, you would need to install the ASPI drivers.

4. DOS ASPI DRIVERS & UTILITIES

Easy DOS Driver Installation Software (INSTALL.EXE)

easy driver installation for your SCSI devices. Under DOS, the driver installation will be necessary if either:

More than two Hard Drives are installed and " " is disabled (sec.), or

- b) A SCSI device other than a Hard Drive is installed (CD-ROM, etc.)

This software program provides you with information about the adapter and your SCSI the CONFIG.SYS and AUTOEXEC. BAT files automatically. Further information about drivers and step-by-step installation procedures can be found in Chapter 3: DOS ASPI

The following screens illustrate the DOS driver install procedure:

1. To begin, this screen displays information about the adapter number (HA#0), I/O port address (Base E400H), interrupt level (IRQ 11), and SCSI ID (ID 7). In this case, there select which adapter you want to work with.

The system has the following Host Adapter(s)	
DC-390 HA#0 Base E400H	IRQ 11 ID7

This screen provides information regarding the SCSI devices controlled by the chosen

The system has the following SCSI devices:			
Dev#	SCSI ID#	Vendor ID	Revision Level
0	0	FUJITSU	0607
1	1	MAXTOR	2.11
2	3	NEC	1.0

3. After selecting a device, more detailed information is displayed. For example, selecting the Fujitsu drive brings up a window like so:

4. DOS ASPI DRIVERS & UTILITIES

The system has the following SCSI devices:			
Dev#	HA#	Peripheral Device Type : Fixed disk	SCSI Level
		Removal Media : NO	
		SCSI Revision : SCSI 1	
0	0	Vendor Identification : FUJITSU	
1	0	Product Identification : M2614S	
2	0	Product Revision Level : 0607	
		Command Linking : Supported	
		Syncounous Transfer : Supported	
		Tagged Command Linking : Not Supported	

4. The following screen provides information on the number of SCSI devices installed and asks if you want to install the drivers:

Note: Only install the ASPI Hard Disk Driver if you have a removable device, such as an M.O. drive, or if *More than 2 drives support* is Disabled.

Current System Has	2 Disk Drives (including Removal and Optical Device)
	1 CD-ROM Devices
Do You Want to install ASPI Manager ? (Y/N) -----	Y
Driver ? (Y/N) -----	Y
Do You Want to install CD-ROM	

5. can have any name you choose. The default path would be C:\DC390 (for DC-390) or C:\DC390W (for DC-390U/390F/390U2B/390U2W). For this example we'll use

This Installation Program will copy some Device Drivers and Utility to the following directory
Press Enter to accept the default directory

6. If you have one or more CD-ROMs installed in your system and choose to install the ASPI CD-ROM Driver, the next screen will require you to specify the path to you choose the default path of C:\DCSCSI, you need to copy MSCDEX.EXE from C:\DOS (or the directory where it resides) to C:\DCSCSI after the driver installation is

4. DOS ASPI DRIVERS & UTILITIES

```
Please Key in the PathName where MSCDEX.EXE Resides

ENTER ---- Accept the Pathname

ESC ---- Abort Install MSCDEX.EXE
```

You would then assign the first drive letter to be reserved for the CD-ROM drive(s). In

```
Please Specify MSCDEX.
C:\ASPI
ENTER
ESC

Please keyin the first drive letter reserved for
CD-ROM drive(s) used by MSCDEX

Drive: F
D-Z ---- Specify the drive letter
ENTER ---- Accept the drive letter and
Install MSCDEX !
ESC ---- Abort install MSCDEX
```

8. After confirmation, the installation program will modify both the CONFIG.SYS and AUTOEXEC.BAT files.

```
This installation program will modify system CONFIG.SYS
by adding the following lines:

DEVICE=C:\DCSCSI\ASPL.SYS
DEVICE=C:\DCSCSI\TRMDISK.SYS
DEVICE=C:\DCSCSI\TRMCD.EXE /D:CDROM0

Installation also modifies AUTOEXEC.BAT by adding the following lines:

C:\DCSCSI\MSCDEX /D:CDROM0 /L:F /M:12

Press ENTER to make change to CONFIG.SYS and AUTOEXEC.BAT
and Exit Installation Program !

Press ESC to Abort Change and Exit Installation Program !
```

9. After this, re-boot the system. The installed drivers will then be loaded.

4.2 *Installing the ASPI Driver*

With the ASPI driver ASPI.SYS installed, you are able to run or install the following utilities and drivers:

- TFDISK.EXE: Disk partitioning utility on the DC-390 series driver diskette
- TRMDISK.SYS: Disk driver on the DC-390 series driver diskette
- AFDISK.EXE: Disk partitioning utility from Adaptec
- ASPIDISK.SYS: Disk driver from Adaptec
- TRMCD.SYS: CD-ROM and CD-Changer driver on the DC-390 driver diskette
- SYTOS PLUS: Tape backup program from SYTRON CORP.
- SYTOS V3.x: Tape backup program from SYTRON CORP.
- ARCserve/Solo: Tape backup program from Cheyenne CORP.

Other utilities/drivers that conform to the ASPI standard may also be used.

Installation Procedure

1. Turn on the system and boot into DOS.
2. Insert the DC-390 Driver Disk1 into your floppy drive.
3. Copy the drivers and utilities into a properly named directory, e.g., C:\ASPI.
4. Add a line in the CONFIG.SYS:
DEVICE=C:\ASPI\ASPI.SYS

4.3 *Installing the TRMDISK.SYS Driver*

TRMDISK.SYS is used to create valid DOS partitions and logical drives with those disks not controlled by BIOS INT 13H. Generally, this driver is needed only for Removable devices. Remember, by default Hard Drives are controlled by BIOS INT 13H (*More Than 2 Drives Support Enabled*), whereas removable devices are *not* controlled by BIOS INT 13H (*Removable Media as BIOS Device Disabled*).

TRMDISK.SYS controls up to eight SCSI devices, such as fixed disks, removable cartridges, re-writable optical disks and Flopticals. Since TRMDISK.SYS automatically scans the parameters from the master boot record of your drives, it is possible to install drives previously used with other SCSI adapters without any inconsistency.

4. DOS ASPI DRIVERS & UTILITIES

Using the /d option, you have the ability to reserve up to 9 logical drives for each SCSI device. However, you must keep the total number of partitions (logical drives) reserved by the driver to within 16. This option is important for removable media devices. If you do not reserve enough logical drives for your removable media, some of the logical drives may go unrecognized. To install, add a line after ASPI driver in the CONFIG.SYS:

```
DEVICE=C:\ASPI\ASPI.SYS  
DEVICE=C:\ASPI\TRMDISK.SYS /d n1 n2 n3 ... n8
```

- n1 logical drives are reserved for 1st physical drive
n2 logical drives are reserved for 2nd physical drive
.
.
n8 logical drives are reserved for 8th physical drive
- The value of nx (x = 1 .. 8) ranges from 0 to 9
- nx=0: DC-390 scans the number of logical drives automatically
- The order of drives starts from primary partition to secondary and SCSI ID 0 to 7
- It is recommended that DOS 4.x or higher be used. For DOS 3.x, logical drive capacity is limited to 32M bytes.
- The logical drive scanning sequence of TRMDISK.SYS starts with adapter #0 - SCSI ID=0 - primary partition, then moves on to the extended partition.

Example

The following is an example of the scanning sequence with two DC-390s installed. The first one (adapter 0) controls two floppy drives, two BIOS INT 13H controlled SCSI HDDs, one MO device with three logical partitions (drives), and one SCSI HDD. The second adapter (1) controls one SCSI HDD with one primary partition that is seen as logical partition G:. The CONFIG.SYS would look like this:

```
DEVICE=C:\ASPI\ASPI.SYS  
DEVICE=C:\ASPI\TRMDISK.SYS /d300
```

Drive A:	Floppy drive
Drive B:	Floppy drive
Drive C:	Adapter 0, SCSI ID 0 (BIOS INT13h controlled HD)
Drive D:	Adapter 0, SCSI ID 1 (BIOS INT13h controlled HD)
Drive E:	Adapter 0, SCSI ID 4, Primary DOS (MO)
Drive F:	Adapter 0, SCSI ID 4, Extended DOS Logical drive (MO)
Drive G:	Adapter 0, SCSI ID 4, Extended DOS Logical drive (MO)
Drive H:	Adapter 0, SCSI ID 5, Primary DOS (HD)
Drive I:	Adapter 1, SCSI ID 2, Primary DOS (HD)

4. DOS ASPI DRIVERS & UTILITIES

Note: With the *More Than 2 Drives Support* option enabled in the PCU, you will be able to install up to eight drives without installing device drivers. Of course, your DOS version must be 5.0 or higher.

LOCK/UNLOCK functions are crucial for data integrity of removable devices and need to be supported by drivers. To prevent the data from being destroyed by improper operation of your devices, it is recommended to use the DOS 4.x or higher SHARE utility for automatic LOCK/UNLOCK support. This can be done by adding SHARE.EXE to your AUTOEXEC.BAT file. After loading share.exe, the system will LOCK your media when opening a file and UNLOCK it when closing the file. This means that removable media can be ejected and changed at any time as long as no file is opened. This change is transparent to the user, and DOS logical drive information will be updated automatically every time the cartridge is changed.

4.4 Disk Partition Utility

TFDISK.EXE is a disk-partitioning program for modifying or creating partition tables under DOS. Valid DOS partitions can be created by DOS FDISK only for drives controlled by BIOS INT 13H. Drives controlled by TRMDISK.SYS must use TFDISK.EXE. After you partition a disk device with TFDISK you must also run the DOS FORMAT command on the device before you can use it. To run this program, you have to install the ASPI drivers first, then add a line after ASPI driver, i.e., add two lines to the CONFIG.SYS file:

```
DEVICE=C:\ASPI\ASPI.SYS
DEVICE=C:\ASPI\TRMDISK.SYS
```

To partition a disk, simply type TFDISK.EXE at the DOS prompt (NOT the MS-DOS Prompt under Windows). Two translation methods are available, depending on the disk space: <1GB or >1GB.

<ul style="list-style-type: none">• <1GB Translation Method:	Heads = 64 Sectors = 32 Cylinders= XXX - Depends on drive's capacity.
<ul style="list-style-type: none">• >1GB Translation Method:	Two methods available: <ul style="list-style-type: none">• Using default disk parameters: This method reads and uses the parameters from the master boot record of drives used previously with other adapters. If no previous settings are available, the 64Head/32 Sector parameter scheme is used. Heads = 64 Sectors = 32

4. DOS ASPI DRIVERS & UTILITIES

Cylinders= XXX – Depends on drive's capacity.

- **Using 255 heads, 63 sectors parameters:**

Heads = 255

Sectors = 63

Cylinders = XXX – Depends on drive's capacity.

After partitioning the disk, you must also choose "Create Logical Drive" to assign a DOS drive letter to the partition. Then, exit and re-boot the system.

4.5 Installing the CD-ROM Driver

TRMCD.SYS is the driver for CD-ROM and CD-Changer devices. To enable a CD-ROM under DOS, you will also need MSCDEX.EXE, which is supplied with MS-DOS 6.0 or higher. This program can be acquired from Microsoft separately.

1. Add a line after the ASPI driver,

```
DEVICE = C:\ASPI\ASPI.SYS
```

```
DEVICE = C:\ASPI\TRMCD.SYS /d:cdrom0
```

Note 1: For Trantor's Music Box, you have to add one more option as follows:

```
DEVICE= C:\ASPI\TRMCD.SYS /d:cdrom0 /mb
```

Note 2: If your CD-ROM is compatible with another manufacturer and not recognized, you have to add one more option /t:XXX, XXX: Short for compatible manufacturer name. For example: If your DEC CD-ROM CDU-541 is compatible with the SONY CDU-541 and not recognized by the previous command, you can try to add the following option:

```
DEVICE= C:\ASPI\TRMCD.SYS /d:cdrom0 /t:SON
```

2. Add a line in the AUTOEXEC.BAT file:

```
C:\DOS\MSCDEX.EXE /d:cdrom0 /m:12
```

Note: In the above example, C:\DOS is the directory containing the file MSCDEX.EXE.

4.6 Installing Tape Streamer (DAT)

After installing the ASPI.SYS driver, the DC-390 can support the following tape backup subsystems under DOS.

- SYTOS PLUS Tape backup program from SYTRON CORP.
- SYTOS V3.x Tape backup program from SYTRON CORP.
- ARCserve/Solo Tape backup program from Cheyenne CORP.

Note that the ASPI driver only provides the interface for tape systems. You must purchase the desired tape backup software program separately.

5. NETWARE DRIVERS

The DC-390/U/F/U2B/U2W supports drivers for NetWare V3.12/SFT-III/ 4.00/ 4.01/ 4.02/ 4.1x/ 4.2/ 4.2SB/ 5.0. These are located under same directory on the software diskette:

This document explains how to install and use the Tekram NHPA SCSI Host Adapter Module (HAM) driver for NetWare. This directory contains the following drivers:

- DC390R1.HAM, DC390XR1.HAM support SCSI devices, such as Fixed Disks, Removable Cartridges, and Re-writable Optical Disks (MO).
- DC390XR1.DDI, DC390X.DDI are the driver definition information file that provides setup information to NetWare during installation.

5.1 ASPI Drivers for NetWare

5.1.1 NetWare 5.0

This subsection covers the installation of the driver module (DC390R1.HAM, DC390R1.DDI for DC-390) and (DC-390XR1.HAM, DC390XR1.DDI for DC-390U/F/U2B/U2W) for NetWare Versions 5.0:

1. Begin the file server installation according to the instructions in the file server installation chapter in the Novell NetWare installation manual.
2. After seeing the following dialog box appear in NetWare Installation Screen:

For DC-390:

Device types	Driver names
Platform Support Module:	(Optional)
HotPlug Support Module:	(Optional)
Storage adapter:	IDEATA,IDEATA

For DC-390U/F/U2B/U2W:

Device types	Driver names
Platform Support Module:	(Optional)
HotPlug Support Module:	(Optional)
Storage adapter:	IDEATA,IDEATA,SYM8XXNW

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3. Select “**Modify**” option and choose “**Storage adapter:**” then press “**Enter**” key.
(For DC-390 installation, skip step 4.)
4. Delete “**SYMXXNW.HAM:Symbios Logic 53C8XX**”. (SYMXXNW.HAM is the Symbios 53C8XX driver. DC-390U/F/U2B/U2W use Symbios 53C8XX Chip.)
5. Insert the DC390/U/F/U2B/U2W device drivers diskette into drive A: or B: . Press “**Ins**” key.
6. Use the “**Ins**” key to select an unlisted driver. If the driver diskette is in drive A:, press “**Enter**” key to continue. If the driver diskette is in the B: drive, press the <**F3**> key to specify the path: B:\NETWARE and press <**Enter**> key to load this driver.

You will find DC390XR1.HAM or DC390R1.HAM in the “**Driver names**” list. Follow the NetWare Installation to complete the procedure.

5.1.2 NetWare 4.xx

This subsection covers the installation of the driver module DC390XR1.HAM and DC390XR1.DDI for NetWare Versions 4.00/4.01/ 4.02/4.1x/4.2/4.2SB:

1. Begin the file server installation according to the instructions in the file server installation chapter in the Novell NetWare installation manual.
2. After seeing a message block showing “**Choose the server Drivers-Disk Driver**” during the installation, insert the DC-390U/F/U2B/U2W device driver diskette into drive **A:** or **B:** . Then use the “**Ins**” key to select an unlisted driver. A dialog box will appear. If the driver diskette is in drive A:, press “**Enter**” key to continue. If the driver diskette is in the B: drive, press the <**F3**> key to specify the path: B:\NETWARE.
3. The DC-390XR1.HAM driver will appear as a selection., and press <**Enter**> key to load this driver. (For DC-390 installation, skip step 4.)
4. DC-390XR1 will in the “**Driver Names**” , further along the following procedure to delete the Symbios driver: SYMXXNW in the “**Driver Names**”.

Choose “**Select additional modify selected Disk/LAN driver**”

Choose “**SYM8XXNW, DC390XR1**”, Press “**Enter**”

Choose “**Deselect a selected driver**”

Delete “**SYM8XXNW**”.

5. Load a separate instance of the driver for every Host adapter present in the system.

5. NETWARE DRIVERS

6. The install program will then require you to install additional server drivers. You may see a message stating that the driver did not load in the time allowed. Following that, you should see a message like that below:

```
LOAD C:\NWSERVER\DC390XR1.HAM (or DC390R1.HAM for DC-390)
```

```
Loading module DC390XR1.HAM (or DC390R1.HAM for DC-390)
```

```
DC-390U/W/F/U2 or DC-310(U) PCI SCSI Adapter Driver For NetWare  
V3.12/V4.XX/5.XX
```

```
Version 3.0 3 March 1, 1999
```

```
Tekram Technology Co.,Ltd.
```

```
Supported SLOT Options are : 3, 2
```

```
Select SLOT Option:3
```

When prompted for a slot number, accept the slot numbers displayed. This slot number is SLOT and MAINBOARD dependent.

7. Write down the slot number for use *below and press <Enter> to proceed. In case where two DC-390U/F/U2B/U2W series adapters are present in the system, the driver must be loaded once for each card. Further along, the console screen will display the message: "Edit File As Necessary: STARTUP.NCF". Modify the file as follows:

```
Load DC390XR1.HAM (or DC390R1.HAM) SLOT=3 (Note: use the slot number  
*above)
```

```
Load DC390XR1.HAM (or DC390R1.HAM) SLOT=2
```

The HAM driver(s) are loaded for each DC-390/U/F/U2B/U2W controller SCSI channel from the first LOAD statement to the last LOAD statement.

5.1.3 NetWare 3.12/SFT-III

This subsection covers the installation of the driver module DC390XR1.HAM and DC390XR1.DDI for NetWare Versions 3.12/SFT-III.

1. Download those two files: NWPA_UP.EXE and 312PTD.EXE from Novell website at <http://developer.novell.com/devres/sas/certinfo.htm> at **Download Upgrade Package for NetWare v3.12.**
2. Copy NWPA_UP.EXE and 312PTD.EXE to C:\SERVER_312 directory.
3. Copy DC390XR1.HAM or DC390R1.HAM or DC390XR1.DDI or DC390R1.DDI to C:\SERVER_312 directory.
4. Execute NWPA_312.EXE in the same directory.
5. Execute 312PTD.EXE in the same directory.
6. Create the directory C:\SERVER_312\CDSAVE
7. Copy CDROM.NLM to C:\SERVER_312\CDSAVE
8. Change directory to the C:\SERVER_312\312PTD\NATIVE\LOADER
 Iswap loader.exe C:\SERVER_312\SERVER.EXE
 CD\SERVER_312
9. Enter install at DOS command line. Proceed through the installation of NetWare v3.12 as usual, until the installation program ends with the cursor at the server console command line.
10. At the server console enter the following commands.
 Load C:\SERVER_312\312PTD\NATIVE\START\NPAPATCH
 Load C:\SERVER_312\MMATTRFX
 Load C:\SERVER_312\NBI31X
 Load C:\SERVER_312\DC390XR1.HAM (or DC390R1.HAM)
11. The install program will then require you to install additional server drivers. You may see a message stating that the driver did not load in the time allowed. Following that, you should see a message like that below:
 Load C:\NWSERVER\DC390XR1.HAM
 Loading module DC390XR1.HAM
 DC-395U/W/F/U2 or DC-310(U) PCI SCSI Adapter Driver For NetWare
 V3.12/V4.XX/5.XX
 Version 3.03 March 1, 1999

5. NETWARE DRIVERS

Tekram Technology Co.,Ltd.
Auto-loading module NWPA.NLM
NetWare 3.12/4.x NetWare Peripheral Architecture NLM:NBI Aware
Version 2.33a July 31, 1998
Copyright 1991-1998, Novell, Inc. All rights reserved
HAM Auto-Scan is enabled
CDM Auto-Loader is enabled
Supported SLOT Options are :3, 2
Select SLOT Option:3

When prompted for a slot number, accept the slot numbers displayed. This slot number is SLOT and MAINBOARD dependent.

12. Write down the slot number for use *below and press <Enter> to proceed. In case where two DC-390U/W/F/U2B/U2W series adapters are present in the system, the driver must be loaded once for each card. Further along, the console screen will display the message: "Edit File As Necessary: STARTUP.NCF". Modify the file as follows:

Load DC390XR1.HAM port=E800 int=A

Modify to:

Load C:\SERVER.312\312PTD\NATIVE\START\NPAPATCH

Load C:\SERCER.312\MMATTRFX

Load C:\SERVER.312\NBI31X

Load DC390XR1.HAM SLOT=3 (*Note*: use the slot number *above)

Load DC390XR1.HAM SLOT=2

5.2 Driver Options

The following options are supported by EEPROM Setting. Set these \n options by using DOS 'UTIL.EXE' or during POST by pressing F2/F6 to enter set up utility.\n

Supported options are :\n
\n
Parity check\n
Synchronous negotiation\n
Synchronous transfer rate\n
Disconnection\n
Wide negotiation\n
Tagged command queuing\n
Depth of tagged command queuing\n

Using Queue Tag Option

Command Line option: qtagtype =<option>

Default value: 'ORDERED'

Valid options: 'ORDERED' , 'SIMPLE'

Function: Select the type of queue tag to be used when tagged command queuing is enabled. 'SIMPLE' tags are generally more efficient, but some devices experience problems under heavy IO. As a result, 'ORDERED' queue tag is chosen as the default.

Using Elevator Threshold Option

Command Line option: elev =<option>

Default value:4

Valid options:0-32(0=disable)

Function: The threshold specifies the maximum number of request the HAM driver should queue up before NWPA to filter and organize scatter gather request.

5. NETWARE DRIVERS

5.3 Server-based Backup/Restore Support

The server-based backup/restore utility, **Sbackup**, comes with the NetWare OS. The DC-390's ASPI drivers provide an interface between this utility and the tape subsystem. To run Sbackup, at the NetWare prompt type:

```
:load tsa410 <Return>
:load sbackup <Return>
```

The Sbackup screen will appear. Input the user name as requested and select the device driver. Be sure to select the item HP DIBI-2 Tape Driver regardless of which type of tape drive you are using.

Different versions of NetWare may have slight differences in their procedures for running Sbackup. For example, under NetWare 3.12 you may have to execute the following procedures instead: load tapedai; load tsa312, load sbackup, key in username, and then select DIBI-2 DAI Tape Drive. So, refer to the NetWare manual regarding Server Backup for detailed backup/restore procedures.

5.4 Removable Media Support

Removable media devices, including Magneto-Optical (MO) Disks, differ from Fixed Disks in that the media can be dynamically changed (ejecting and inserting disks while the system is running).

Due to the caching capability and file structure of the NetWare operating system, it is hazardous to change a file system (disk) in operation without the operating system being notified. Should this happen, the file system would probably be corrupted. Another problem arises when a new disk (file system) is inserted. The operating system needs to be informed of the change and the new disk geometry passed on in order for the new file system to be recognized. In NetWare terms, these problems deal with the *mounting* and *dismounting* of file systems on removable devices. The following procedures illustrate how these problems can be overcome:

Mounting a File System

To mount a file system on removable media, insert the cartridge and wait for the disk to spin up. At the NetWare prompt, type

```
:load monitor <Return>
```

1. Select Disk Information
2. Select the corresponding drive with removable media
3. Move the inverted cursor bar to the item Removable Drive Mount Status: and press <Return> to mount the device

5. NETWARE DRIVERS

Note: If the status is mounted already, then dismount and mount it again by pressing 4 consecutive <Return> to make sure the operating system gets the correct disk geometry. Exit monitor

4. The message shown on the console informing you of the new media geometry looks like this: HA@E800h, ID-LUN@4-0) Removable media: cyls=120 hds=64 sec=32 (This indicates that your DC-390 is installed with I/O port E800H, and your device has a capacity of 120MB with SCSI ID 4. ISC stands for PCI SCSI Controller.)

5. At the NetWare prompt, type:

```
:mount volume_name_as_desired
```

At this point the file system is mounted and the device is locked. Any attempt to eject the media while the file system is mounted will have no effect. If the volume name of the new media is unknown, it can be checked by selecting the item Volume Options after typing :load install <Return> at the NetWare prompt.

Dismounting a File System

To dismount a file system on removable media, type:

```
:dismount volume_name_as_desired <Return>
:load monitor <Return>
```

1. Select Disk Information
2. Select the corresponding drive with removable media
3. Move the inverted cursor bar to the item Removable Drive Mount Status: and choose dismount to dismount the device
4. Media ejection is now possible.

5.5 Duplexing

Both Mirroring and Duplexing are referred to as mirroring in the NetWare operating system. Duplexing involves two drives on two separate host adapters, while Mirroring is associated with two drives on a single host adapter. Before enabling the duplexing function, be sure to load the driver NV4XXBMP.DSK two times for NetWare 4.xx (or NV31XBMP.DSK for NetWare 3.1x).

Further information about this subject can be found in the NetWare manual.

6. OS/2 DRIVERS

This chapter provides driver installation and un-installation instructions for IBM OS/2 v2.x and Warp 3.0/4.0. There are three driver files under the \OS2DRV directory on the software diskette:

- TMSCSIM.ADD is the DC-390's OS/2 Adapter Device Driver that is fully compatible with OS/2 v2.x and Warp 3.0
- TMSCSIM.DDP contains installation instructions used by TMSCSIM.EXE
- TMSCSIM.EXE is the program that searches for the DC-390 and determines its configuration

<u>DC-390</u>	<u><-></u>	<u>DC-390U/F</u>
TMSCSIM.ADD	<->	TMSCSIW.ADD
TMSCSIM.DDP	<->	TMSCSIW.DDP
TMSCSIM.EXE	<->	TMSCSIW.EXE

6.1 New OS/2 Installation

The following procedures are for a **new OS/2 installation** or **upgrading to a newer version of OS/2**. To add a DC-390 to an existing OS/2 system, see next section.

1. Make a copy of the OS/2 Setup Disk 1. Label this disk "DISK 1A" - The original DISK 1 will not be used again in these procedures.
2. Copy the file TMSCSIM.ADD from the directory \OS2DRV on the Tekram driver disk to the root directory of "DISK 1A" made in step 1.
3. Edit the CONFIG.SYS of DISK 1A. At the end of the file, add the following line:

```
BASEDEV=TMSCSIM.ADD
```

***** For OS/2 Warp 4.0 Only *****

Edit the CONFIG.SYS of DISK 1A and change the line:

```
BASEDEV=QL510.ADD
```

to:

```
REM BASEDEV=QL510.ADD
```

- OS/2 Warp 4.0 may detect the DC-390 as a QL510 SCSI card and load the QL510.ADD driver. The system can hang if this driver is loaded with the Tekram driver at the same time. The above step disables the QL510 driver.

Then, add one more line at the end of the CONFIG.SYS:

```
SET COPYFROMFLOPPY=1
```

4. Remove DISK 1A and insert the OS/2 Installation diskette. Boot from this disk to begin the OS/2 installation.
5. A blue screen will prompt for the OS/2 DISK 1. Insert DISK 1A instead and proceed with the installation. The driver for the DC-390 will be loaded automatically.

**** For OS/2 Warp 4.0 Only ****

When "Remove the diskette and press Enter to restart the workstation and continue the installation." appears, press F3 to activate the command prompt, use TEDIT to open \CONFIG.SYS , and modify the line

```
BASEDEV=QL510.ADD  
to  
REM BASEDEV=QL510.ADD
```

Then exit the command prompt and continue as instructed.

When the system configuration screen comes up, click the SCSI icon at left side of SCSI Adapter Support.

In the Select SCSI adapter list, deselect the "QLogic QLA510 adapter" and leave as None unless you have another SCSI adapter installed in your system.

6.2 Adding the Driver to an Existing OS/2 System

1. Double click the "Device Driver Install" Icon.
 - * This icon is located in the System Setup folder under OS/2 2.X/3.X
 - * Under OS/2 4.X, this icon resides in the System Setup -> Install/Remove folder.
2. Insert the DC-390 Driver diskette in the floppy drive.
3. Change the SOURCE directory to A:\OS2DRV and click SET.
4. Change the DESTINATION directory to OS2\BOOT or OS2 (for OS/2 version 2.x only) and click SET.
5. Select Install and then Exit to complete the driver installation.

***** For OS/2 Warp 4.0 Only *****

OS/2 Warp 4.0 may detect the DC-390 as a QL510 SCSI card and load the QL510.ADD driver. The system can hang or Trap if this driver is loaded with the Tekram driver at the same time.

6. OS/2 DRIVERS

If there is a problem, check the CONFIG.SYS on the hard drive for the line:

```
BASEDEV=QL510 .ADD
```

If this line exists, change it as follows:

```
BASEDEV=QL510 .ADD
```

to:

```
REM BASEDEV=QL510 .ADD
```

You may also install the driver manually:

1. Copy the file TMSCSIM.ADD from the directory \OS2DRV on the Tekram driver disk to the directory C:\OS2.
2. Edit C:\CONFIG.SYS. At the beginning of the file, add the following line:

```
BASEDEV=TMSCSIM.ADD
```

Note1: If OS/2 is **booting from an IDE drive**, the line: BASEDEV=TMSCSIM.ADD must appear after the line that loads the IDE driver (e.g. IBM1S506.ADD) in the CONFIG.SYS

Note2: If your OS/2 is installed to IDE drive from SCSI CD-ROM drive, TMSCSIM.ADD will be located at the first line in C:\CONFIG.SYS after installation. Before booting OS/2 from IDE drive, modify the file C:\CONFIG.SYS as described in Note1.

6.3 Un-installing the Driver

1. Edit the C:\CONFIG.SYS file.

Modify the line:

```
BASEDEV=TMSCSIM .ADD
```

to:

```
REM BASEDEV=TMSCSIM .ADD
```

2. Re-boot the system.

6.4 Command-Line Switches for *TMSCSIM.ADD*

BASEDEV=TMSCSIM.ADD [/Universal switch] [/Adapter ID [/Unit switch]]

[Universal switch]	An option that applies to all adapters: MO - Do not change MO device type to DASD type when reporting to Device Manager. TMSCSIM.ADD default: Change MO device type to DASD.
[Adapter ID]	A:x, where x (starts from 0) is the order number of the adapter that was found in the system.
[Unit switch]	An option that applies to device(s) unit: I - Ignore the specified adapter. DM - Enable DASD manager support (default). !DM - Disable DASD manager support. SM - Enable SCSI manager support (default). !SM - Disable SCSI manager support.

Example:

```
BASEDEV=TMSCSIM.ADD /MO /A:0 /!DM:1 /A:1 /!SM:2,3
```

This will prevent OS2DASD.DMD from controlling device with SCSI ID 1, and prevent OS2SCSI.DMD from accessing device with SCSI ID 2,3 and keep all MO device type from changing to DASD type.

7. WINDOWS NT DRIVERS

This chapter provides driver installation and un-installation procedures for Windows NT v3.x/4.x. There are two driver directories under the \WINNT directory of the driver diskette, one is for NT 3.1/3.5 and the other is for NT 3.51/4.x:

\WINNT\3_51-4_x		\WINNT\3_1-3_5	
<u>Trm390.sys</u> : (*)	Device driver for NT 3.51 & 4.x	<u>Trm390.sys</u> : (*)	Device driver for NT 3.1 & 3.5
<u>Oemsetup.inf</u> :	Device information file	<u>Oemsetup.inf</u> :	Device information file
(*) <u>trm390w.sys</u> for DC-390U/F/U2B/U2W			

And two others are under the root directory:

- TXTSETUP.OEM (Text Setup File)
- DCSCI (Text Setup Tag File)

7.1 New Windows NT Installation

You can boot Microsoft Windows NT from Setup Diskette(NT 3.1-3.5/3.51-4.X) or CD-ROM(NT 3.51-4.X).The following is the procedure for installing the Tekram adapter driver while installing Windows NT.

Boot from Diskette:(DC-390/U/F/U2B/U2W)

1. Insert the Microsoft Windows NT Setup Diskette for CD-ROM installation into drive A: and boot from this disk.

Note: If you do not have the Windows NT Setup diskettes, you can create them from the Windows NT CD-ROM:

- a) First, prepare three blank formatted 3.5" floppy diskettes. Boot your system in DOS.
- b) Change to the CD-ROM drive.
- c) Then change to the i386 directory.
- d) Type: WINNT /OX

This will generate three setup diskettes for Windows NT.

2. The first screen of the NT setup program will show: "Welcome to Setup..." Press "ENTER" to continue.
3. The next screen will show: "Windows NT provides two Setup methods" Press "C" to run the custom setup.

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4. Press "**S**" to skip mass storage device detection. The next screen will show: "Setup has recognized the following SCSI Adapters in your computer: (none)." Choose to configure an additional SCSI adapter by pressing "**S**", and continue with the following steps:
5. On the next screen, NT will show various drivers. Choose: "*Other (Required disk provided by a hardware manufacturer)*" and press ENTER.
6. NT will prompt for the "Manufacturer-supplied support disk". Insert the DC-390 driver diskette in drive "A" and press ENTER.
7. NT will check the floppy and show:
"Tekram DC-390 NT 3.51 & 4.x PCI SCSI Driver Ver. XXX"
"Tekram DC-390 NT 3.1 & 3.5 PCI SCSI Driver Ver. XXX"
Select the NT version you want to install and press "ENTER".
8. After NT scans the hardware and finds the controller, it will display:
"Setup has recognized the following SCSI Adapters in your computer:"
"Tekram DC-390 PCI SCSI Adapter Ver. XXX"
Press ENTER to continue and copy the driver files.

Boot from CD-ROM : (DC-390/U2B/U2W)

You can boot from CD-ROM when you set the CD-ROM as a boot device from Main Board BIOS for ATAPI CD-ROM or DC-390/U2B/U2W boot up screen for SCSI CD-ROM .

1. Press "**F6**" key when the screen shows" Setup is inspecting your Computer's hardware Configuration".
2. The next screen will show: "Setup could not determine the type of one or more mass storage device installed in your system ...". Choose to configure an specify additional SCSI adapter by pressing "**S**".
3. On the next screen, NT will show various drivers. Choose: "**Other (Required disk provided by a hardware manufacturer)**" and press "**ENTER**".
4. NT will prompt for the "Manufacturer-supplied hardware support disk" into drive A: Insert the DC-390 serier driver diskette in drive "A" and press "**ENTER**".
5. NT will check the floppy and show:
"Tekram DC-390 NT 3.51 & 4.x PCI SCSI Driver Ver. XXX"
"Tekram DC-390 NT 3.1 & 3.5 PCI SCSI Driver Ver. XXX"
Select the NT version you want to install and press "**ENTER**".
6. After NT scans the hardware and finds the controller, it will display:
"Setup has recognized the following Mass Storage devices in your computer:"
"Tekram DC-390 PCI SCSI Adapter Ver. XXX"

7. WINDOWS NT DRIVERS

Press **"ENTER"** to continue and copy the driver files. At this point, simply follow the Microsoft Windows NT installation procedure.

7.2 Adding the Driver to an Existing NT System

7.2.1 For NT Versions 3.x and 3.5x

1. From the **Main Program** group, double click the **Windows NT Setup** icon.
2. From the **"Option"** pull-down menu, select **"Add/Remove SCSI Adapters"**.
3. Click the **"Add"** button and select **"Other (Requires a disk form a hardware manufacturer)"**.
4. NT will prompt you to insert the "Manufacturer-supplied support disk". Insert the DC-390 driver diskette into drive A: and type in the path:

A:\WINNT\3_1-3_5 (For NT versions 3.1 and 3.5)

A:\WINNT\3_51-4_x (For NT versions 3.51 and 4.0)

5. Windows NT will show: "Tekram DC-390 PCI SCSI Adapter Ver. XXX". Select **"OK"**
6. Windows NT will display "Adapter: Tekram DC-390 PCI SCSI Adapter Ver. XXX" Select **"Install"**.

At this point, if the specified driver has already been installed, NT will display "The drivers for this adapter are already on the system" Select **"Current"** if you want to use existing driver, or select **"New"** if you want to replace or upgrade the current driver.

7. Select **"OK"** to return to the Windows NT Setup program.
8. Shut Down and restart the system.

7.2.2 For NT Versions 4.x

1. In **Control Panel**, double click the **"SCSI Adapters"** icon.
2. Click on the **"Drivers"** Tab.
3. Click the **"ADD"** button.
4. Select **"Have Disk"**.
5. Insert the DC-390 Driver Disk in drive A: and type in the path: \WINNT\3_51-4_x

7. WINDOWS NT DRIVERS

6. Windows NT will show: "Tekram DC-390 PCI SCSI Adapter Ver. XXX". Select **"OK"**
At this point, if the specified driver has already been installed, NT will display the following message: "The drivers for this adapter are already on the system"
Select **"Current"** if you want to use existing driver, or select **"New"** if you want to replace or upgrade the current driver then enter in the path to the driver files:
A:\WINNT\3_51-4_x
7. Restart the system.

7.3 Removing the SCSI Host Adapter from the System

7.3.1 For NT Versions 3.x and 3.5x

1. From the **Main Program** group, double click the **Windows NT Setup** icon.
2. From the **"Option"** pull-down menu, select **"Add/Remove SCSI Adapters"**.
3. Select the specific SCSI adapter you want to remove.
4. Click the **Remove** button to delete the adapter.

7.3.2 For NT Versions 4.x

1. In **Control Panel**, double click the **"SCSI Adapters"** Icon.
2. Click on the **"Drivers"** Tab.
3. Select the driver you wish to remove and click **"Remove"**.
4. Select **Yes** to remove the driver.

8. WINDOWS 3.X DRIVERS

This chapter provides installation and un-install procedures for the DC-390 Windows 3.x driver.

Note: This driver is for use with all versions of Windows 3.0 or higher, as well as Windows for WorkGroups 3.11 or higher. The primary purpose of this driver is to enable the option of 32-Bit Disk Access under the above mentioned environments.

Both Windows AND the Tekram ASPI Drivers must be installed **FIRST** before beginning this procedure. Run DOSINST to install the Tekram ASPI Drivers.

8.1 Driver Installation

1. Make sure that Windows 3.x is up and running properly.
2. Insert the driver disk into your floppy drive.
3. Enter **Main Group**, go to **File Manager** then run
A:\WINDRV\INSTALL.EXE (if the driver disk is in a:)
4. Reboot to load the driver.

8.2 Driver Un-installation

1. The original SYSTEM.INI file, which is under the Windows directory, will be renamed to SYSTEM.001 during the Driver Installation. To un-install the driver, rename the SYSTEM.INI file to another name such as SYSTEM.TEK, then rename SYSTEM.001 back to SYSTEM.INI.
2. Restart Windows for the changes to take effect.

9. WINDOWS 95/98 DRIVERS

This chapter provides installation procedures for the DC-390 series Windows 95/98 drivers. Windows 95/98 must first be installed before beginning this procedure.

There are two driver files under the \WIN95_98 directory on the driver diskette:

- TRM390.MPD: Windows 95/98 driver file (TRM390W.MPD for DC-390U/F/U2B/U2W)
- SCSLINF: Information file

9.1 *Installing the Windows 95 Driver*

For DC-390

Since the DC-390 PCI SCSI Adapter uses the AMD SCSI Chip, Windows 95 will detect the card as an AMD PCI SCSI Controller and install that driver during Windows 95 Setup. To replace the AMD driver with the Tekram driver follow these steps:

1. Open the Control Panel and double-click the “**System**” Icon.
2. Click the “**Device Manager**” Tab and double-click “**SCSI Controllers**”.
3. Select “**AMD PCI SCSI**” and click “**Properties**”.
4. Click the “**Driver**” Tab and choose “**Change Driver**”.
5. Click “**Have Disk**” and insert the DC-390 Driver Disk.
6. Type in the path: A:\WIN95_98 and click “**OK**”.
7. Select “**Tekram DC-390 PCI SCSI**” and click “**OK**” to install the driver.

For DC-390F/U/U2B/U2W

1. Open the Control Panel and double-click the “**System**” Icon.
2. Click the “**Device Manager**” Tab and double-click “**Other Devices**”.
3. Select the “**PCI SCSI Bus Controller**” entry. Click the “**Properties**” button.
4. Click the “**Driver**” Tab and choose “**Change Driver**”.
5. A “**Select Hardware Type**” dialog box appears. Double-click “**SCSI Controllers**”.
6. Click “**Have Disk**” and insert the Tekram Driver diskette in drive A.
7. Specify the path as A:\Win95_98. Click “**OK**”.

9. WINDOWS 95/98 DRIVERS

8. A "**Select Device**" dialog box shows "Tekram DC-390 (DC-390U/F/U2B/U2W)PCI SCSI Adapter". Click "**OK**".
9. A "**PCI SCSI Bus Controller Properties**" dialog box shows driver Files directory :`\Windows\SYSTEM\IOSBUSYS\TRM390.MPD` or `TRM390W.MPD`". Click "**OK**".
10. A "**System Settings Change**" dialog box appears. Remove the driver disk from the drive and click on "**Yes**" to restart the computer.

9.2 *Installing the Windows 95 OSR2 Driver*

The driver installation procedures are slightly different for the new Windows 95 "B" (OSR2). You can check your Windows 95 version under Control Panel | System.

1. Open the Control Panel and double-click the "**Add New Hardware**" Icon. The "**Add New Hardware Wizard**" will appear.
2. Choose "**No**" for "Do you want Windows to search for your new hardware?".
3. Select "**SCSI Controllers**" for "Hardware Types".
4. Click "**Have Disk**" and insert the DC-390 Driver Disk.
5. Type in the path: `A:\WIN95_98` and click "**OK**".
6. After the driver is installed, open the **Control Panel** and double-click the **System** Icon again.
7. Click the "**Device Manager**" Tab and double-click "**SCSI Controllers**" (DC-390) or "**Other Devices**" (DC-390F/U/U2B/U2W).
8. Select "**AMD PCI SCSI**" (DC-390) or "**SCSI Controller**" (DC-390F/U/U2B/U2W) and click "**Properties**".
9. Click the "**Driver**" Tab and choose "**Update Driver**". The "Update Device Driver Wizard" will appear.
10. Choose "**No**" for "Do you want Windows to search for your new driver?".
11. Select "Tekram DC-390(U/F/U2B/U2W) PCI SCSI" and click "**Finish**".
12. Click "**OK**" to complete the installation.

9.3 *Installing the Windows 98 Driver*

For DC-390/U2B/U2W:

Windows 98 will detect the DC-390 series PCI SCSI Adapter as an AMD or Symbios PCI SCSI Controller (DC-390U2B/U2W) and install its built-in driver during Windows 98 Setup. To replace the driver with the Tekram driver, follow these steps:

1. Open the **Control Panel** and double-click the **System Icon**.
2. Click the **Device Manager** Tab and select "**PCI SCSI Bus Controllers**".
3. Select "Symbios Logic 895IU PCI SCSI Adapter" (for DC-390U2B/U2W) or "AMD PCI SCSI Controller" (for DC-390) and click "**Properties**".
4. Click the "**Driver**" Tab and choose "**Update Driver**". The "Update Device Driver Wizard" will appear. Click "**Next**".
5. Select "Search for a better driver than the one your device is using now (Recommended)" and click **Next**.
6. Select "**Specify a location**" and insert the Tekram Driver Disk into your floppy drive.
7. Type in the path: A:\WIN95_98
8. Click "**Next**".
9. Select "Tekram DC-390(U2B/U2W) PCI SCSI Adapter" and click "**Finish**" to install the driver.
10. Restart the system.

Note: . Detailed installation procedures for Windows 98 & NT can be found at <http://www.tekram.com>

9. WINDOWS 95/98 DRIVERS

For DC-390U/F:

Windows 98 will detect Tekram DC-390U/F PCI SCSI Cards and prompt you with:

"Need update driver from Tekram" during installation.

At this point, you need to install the DC-390U/F device driver as follows:

1. Make sure Windows 98 is up and running properly. Insert the Tekram Driver Disk into your floppy drive (A:).
2. Run the patch file located at `a:\win95_98\98patch.exe` (Refer to the notes below.)
3. Open the Control Panel and double-click the **System** Icon.
4. Click the **Device Manager** Tab and select "**PCI SCSI Bus Controllers**".
5. Select "**Tekram DC-390U/F PCI SCSI Adapter**" and click "**Properties**".
6. Click the "**Driver**" Tab and choose "**Update Driver**". The "Update Device Driver Wizard" will appear. Click "**Next**".
7. Select "Search for a better driver than the one your device is using now (Recommended)" and click **Next**.
8. Select "**Specify a location**".
9. Type in the path: `A:\WIN95_98`
10. Click "**Next**".
11. Select "Tekram DC-390(U/F) PCI SCSI Adapter" and click "**Finish**" to install the driver.
12. Restart the system.

Notes:

- Windows 98 PCI.VXD will generate a "Tekram" key to replace the normal "VEN_1000&DEV_000F&SUBSYS_00000000&DEV_03" in the directory of `KEY_LOCAL_MACHINE\Enum\PCI`. This will result in a compatibility problem with HCT test. Our 98PATCH.EXE modifies the PCI.VXD program and fix this problem.
- 98Patch.exe is only for DC-390U/F under Windows 98. For windows 95 and windows 95 OSR2, you don't need to run 98patch.exe to fix PCI.VXD.

9.4 Adding the Driver to an Existing 95/98 System

9.4.1 For an Existing Windows 95 System

1. Open the **Control Panel** and double-click on the **System** icon.
2. Click on the "**Device Manager**" tab and double-click on the "**SCSI controllers**" entry.
3. Select the "Tekram DC-395U/UW or DC-315/U PCI SCSI Host Adapter" entry. Click the "**Properties**" button.
4. Click the "**Driver**" tab and click the "**Change Driver**" button.
5. Click "**Have Disk**" and Insert the Tekram Driver diskette in drive A.
6. Specify the path as A:\Win95_98. Click "**OK**".
7. A "Select Device" dialog box shows "Tekram DC-395U/UW or DC-315/U PCI SCSI Adapter". Click "**OK**".
8. A "Tekram DC-395U/UW or DC-315/U PCI SCSI Host Adapter" dialog box shows driver Files directory : \Windows\SYSTEM\IOSBUSYS\Trm3X5.mpd". Click "**OK**".
9. A "System Settings Change" dialog box appears. Remove the driver disk from the drive and click on "**Yes**" to restart the computer.

9.4.2 For an Existing Windows 95 OSR2 System

1. Open the **Control Panel** and double-click on the **System** icon.
2. Click on the "**Device Manager**" tab and double-click on the "**SCSI controllers**" entry.
3. Select the "Tekram DC-395U/UW or DC-315/U PCI SCSI Host Adapter" entry. Click the "**Properties**" button.
4. Click the "**Driver**" tab and click the "**Update Driver**" button. The "Update Device Driver Wizard" appears.
5. Select "**Yes (Recommended)**".
6. Click "**Next**" and Insert the Tekram Driver diskette in drive A.
7. Click "**Other Locations**" and specify the path as A:\Win95_98
8. Update Device Driver Wizard dialog box shows "Windows found The following update driver for the device : Tekram DC-395U/UW or DC-315/U PCI SCSI Adapter." Click "**Finish**".

9. WINDOWS 95/98 DRIVERS

9. A "Copying Files screen" dialog box appears, Specify path as A:\Win95_98 and click **"OK"**.
10. A "System Settings Change" dialog box appears. Remove the driver disk from the drive and click on **"Yes"** to restart the computer.

9.4.3 For an Existing Windows 98 System

1. Open the **Control Panel** and double-click the **System** Icon.
2. Click the **"Device Manager"** Tab. Double click on **"SCSI controllers"**.
3. Select "Tekram DC-395U/UW or DC-315/U PCI SCSI Adapter" entry and click **"Properties"**.
4. Click the **"Driver"** Tab and choose **"Update Driver"**. The "Update Device Driver Wizard" appears.
5. Click **"Next"**.
6. Choose "Search for a better driver than the one your device is using now (Recommended)" and click **"Next"**.
7. Select **"Specify a location"** and insert the Tekram Driver Disk into your floppy drive.
8. Specify path as A:\WIN95_98.
9. Select **"Install one of the other drivers"** and click on the **"View List"** button.
10. Highlight the driver of choice and click **"OK"**.
11. Click **"Next"**.
12. The summary window displays the driver of choice and the path to be installed from is brought up. Click **"Next"**.
13. Click **"Finish"**.
14. A "System Settings Change" dialog box appears. Remove the Driver disk from the drive and click on **"Yes"** to restart the computer.

10. SCO UNIX DRIVERS

This chapter explains how to install the SCO UNIX Boot Time Loadable Driver (BTLD) for Tekram PCI SCSI adapter DC-390.

Two different installation procedures will be described separately. Use the one that fits your environment:

- SCO UNIX has been installed on a non-SCSI boot drive
- SCO UNIX is to be installed from scratch on a SCSI drive attached to a DC-390 host adapter

The example used throughout this chapter is for DC-390 under SCO Unix 3.2v4.x. The following is the table for mapping different driver names used for DC-390 series under either SCO Unix 3.2v4.x or SCO OpenServer 5.0:

	<u>DC-390</u>	<u>DC-390U/F/U2B/U2W</u>
<u>SCO Unix 3.2v4.x</u>	<i>tps</i>	
<u>SCO OpenServer 5.0</u>	<i>ams</i>	<i>slha</i>

10.1 Preparing a Driver Diskette

In order to install the Unix/ OpenServer driver, a 1.44M driver diskette must be made first. Download the SCO39X.ZIP file from our Website at <http://www.tekram.com>

SCO39X.ZIP is a compressed file of the SCO Unix/ OpenServer driver diskette, which contains three files: (1) RAWRITE.EXE, (2) OS5_39X and (3)SCO.TXT. In order to install the Unix/ OpenServer driver, a 1.44M diskette must be made first from this file. Follow the steps below:

```
C:\unzipped\SCO>RAWRITE OS5_39X -----> Enter
```

```
RaWrite 1.2 - Write disk file to raw floppy diskette
```

```
Enter source file name: OS5_39X -----> Enter
```

```
Enter destination drive: A: -----> Enter
```

```
Please insert a formatted diskette into drive A: and press -ENTER- :
```

```
Number of sectors per track for this disk is 18
```

```
Writing image to drive A:. Press ^C to abort.
```

```
Track: 79 Head: 1 Sector: 16
```

```
Done.
```

10. SCO UNIX DRIVERS

The SCO Unix/OpenServer driver diskette is now made. Proceed to the following instruction for installation procedures.

10.2 New SCO UNIX Installation *with DC-390 as the primary SCSI adapter*

1. Insert the system diskette N1 and boot up.
2. When the boot prompt is shown:

Boot

:

Type the following command to proceed:

link

3. When you are prompted "What package do you need linked in the system, or a to quit?" Type the following package name to proceed:

ams

If you install DC-390/U/F/U2B/U2W with Openserver 5.0, skip step 4.

4. When you are prompted "Table "io_init" contains(at27) another routine named "amsinit", please enter which routine (0-40) to replace (? To list), a' to add "amsinit" at the end [default], 'n' to do nothing. Or q to quit:"

Type the following option to proceed:

27 ("io_init value")

5. The system will keep booting from floppy N1, then request to have the driver diskette inserted. Insert the SCO driver diskette created in 10.1. After the driver is successfully loaded, follow the normal procedures to install SCO UNIX. During the installation process, the driver diskette may need to be inserted again as instructed.

Once the system reboots with the driver successfully installed, messages similar to the following will be displayed:

10. SCO UNIX DRIVERS

device	address	vector	dma	comment
%DC390	-	-	-	Tekram PCI SCSI adapter driver(V2.0)
%+adapter	0x9000-0x9100	11	-	ha=0/id=7 at bus=0/dev=5/func=0
%++device	-	-	-	id=0/lun=0/disk/206MB/"IBM ..."
%++device	-	-	-	id=2/lun=0/tape/"WANGTEK ..."

10.3 Adding the Driver to an Existing SCO UNIX System with non-SCSI boot drive

1. Boot SCO UNIX into administration (single user) mode.
2. It is required to make a backup copy of the working UNIX kernel in case a hazardous condition should arise. Use the following command to make the copy diskette first:

```
cp /unix /unix.ok
```
3. Insert the BTLDD driver diskette (created in 10.1) into the floppy drive and start the installation by typing:

```
installpkg
```
4. The screen will then show the driver package description:

```
NAME      DESCRIPTION
tps      Tekram DC390 PCI SCSI Host Adapter (V2.0)
```

(* If you're not using DC-390 under SCO Unix3.2v4.x, check the above table for corresponding command. *)
5. Type the following command to install the driver:

```
tps
```
6. A series of messages will be displayed. The procedure is completed.
7. If any SCSI device is to be added (it is NOT necessary to have the hardware actually connected !!), now is the time to do it. Refer to the SCO UNIX administrator's manual for how to add SCSI devices to the system.
Note: It is important that when you are asked to input the driver prefix, enter tps in response, and proceed as normal. Or, you can manually edit the SCSI device configuration file /etc/conf/cf.d/m SCSI.
8. After the devices are added, rebuild the kernel as instructed. If you do not plan to add any devices, in order to rebuild the kernel, type the following commands:

```
cd /etc/conf/cf.d
./link_unix
```
9. Reboot the system for the changes to take effect.

APPENDIX

A. Specifications

PCI Features

- PCI Specification Revision 2.1 compliant with full PnP support by host adapter's BIOS
- High speed 32-bit PCI bus master DMA transfers of up to 132 Mbyte/sec in burst mode
- Direct glueless interface to 33MHz, 32-bit PCI bus
- Support for Scatter-Gather DMA data transfers
- Multiple-byte DMA FIFO for low bus latency

SCSI Features

Model No.	SCSI Protocol				Max. sync. data Xfer rate	Max. Devices
	SCSI-I	SCSI-II	SCSI-3	Ultra2		
DC-390	✓	✓			10	7
DC-390U	✓	✓	✓		20	7
DC-390F	✓	✓	✓		40	15
DC-390U2B	✓	✓	✓	✓	80	15
DC-390U2W	✓	✓	✓	✓	80	15

- Boot ROM support
- On-chip state machine to control the SCSI sequences in hardware
- Patented programmable GLITCH EATER™ Circuitry on REQ# and ACK# inputs (DC-390 only)
- Programmable Active Negation on REQ#, ACK# and data outputs
- Target Command Set Support
- Single-Ended 48mA outputs to drive the SCSI bus directly
- Supports Low-Voltage Differential (LVD) signaling (DC-390U2B/U2W only)

Overall Features

- Supports Flash BIOS (except DC-390)
- Level Triggering support allows multiple adapters to share a single interrupt
- Coexists with other SCSI, ESDI, or IDE adapters
- Supports up to eight drives in DOS 5.0/6.x without the need for device drivers
- Complete software driver support for all major PC operating systems
- User friendly utility for quick and easy adapter installation and system configuration
- Fully static design for low frequency and low power operation
- State-of-the-art submicron CMOS process technology

C. General Troubleshooting Tips

Most controller errors are traceable to external factors, such as conflicts with other installed cards, bad or incorrectly configured drives, loose cables, improper SCSI termination, or other installation errors. To troubleshoot SCSI problems, try simplifying your hardware configuration by removing some devices from the system and then adding them back one at a time. For slow external SCSI devices you may also try to set the "Sync Negotiation" to "No", i.e., Async, or decrease the transfer rate to a lower speed within DC-390's PCU.

Look for the latest information on Tekram SCSI Controllers as well as the newest drivers on the Tekram web site at <http://www.tekram.com> or <ftp://ftp.tekram.com>. The following are general guidelines for some specific error conditions:

1. The error: "WARNING: 64Heads, 32 Sectors Parameter is expected...." pops up after the DC-390 BIOS:

- The most likely cause of this error message is using the DC-390 with a drive that has been formatted with a different controller. Try toggling the setting: *Greater Than 1G Support* in the PCU.
- If the above solution does not work, you must boot from a floppy and run FDISK.EXE to delete the partitions. Then, re-Fdisk and Format the drive to make it compatible with the DC-390.

2. The BIOS Message of the DC-390 never appears on the screen:

- Check if you have any other cards in the system that could be using BIOS addresses C800 - DC00. If you do, one of these cards may be conflicting with the BIOS of the DC-390. Take out the suspect cards and see if the BIOS for the DC-390 comes up. If it does, change the address on the conflicting card.

3. The <<< Press F2 or F6 ...>>> BIOS Message is missing after BIOS upgrade:

- After BIOS upgrade there will be no <<<Press F2 ...>>> message shown along with DC-390's BIOS message during next bootup, since the setting for "F2 or F6 Function During Bootup" is set to "Disabled". To enable this display you need to execute \DOS\UTIL.EXE from the DOS/NetWare driver diskette and set the "F2 or F6 Function During Bootup" in "Set Adapter Options" to "Enabled".

4. When the system attempts to boot, the error: "Missing Operating System" pops up:

- If you are using a drive that has been formatted with a different controller, try changing the *Greater Than 1G Support* option in the DC-390 BIOS. If you still get the error, you must re-Fdisk and Format the drive to get it to boot normally.

C. General Troubleshooting Tips

5. A connected device is not recognized by the DC-390:

- If the device is a hard drive, particularly an older one, there may not be a sufficient delay time specified in the DC-390 PCU. You can tell if this is the case by simply warm booting the computer after the drive has had plenty of time to spin up. If the controller sees the drive then, go into the DC-390 BIOS and increase the setting: *Delay Before BIOS Scans Device*.
- Make sure the option "Included in BIOS Scan" is set to "Yes" for that device ID.
- If the device is not a hard drive or the above solution does not work, first check to see if any device is recognized. Try devices one at a time to make sure the cable or card is not bad. If there is one device that will not be seen, check the SCSI ID and terminators. The SCSI ID should not be on 7. If a SCSI device is not seen by the card, keep in mind that it is very unlikely a fault with the card itself. The card should identify any properly connected SCSI device.

6. Possible incompatibility problems when enabling the *More Than 2 Drives Support* option in the PCU:

- Due to the condition of occupying the 1KB (639KB-640KB) of memory space, some software, such as anti-virus programs may issue false alarms.

7. System Hangs very soon after the PCU setup:

- For some specific drives, such as the NEC 384, Seagate ST3283N, & Alps DR312D, set the Max Sync Xfer Rate option to 5MB/sec instead of 10MB/sec (default).

8. The Message: "No BIOS Disk Found! SCSI BIOS Not Installed!" is displayed by the DC-390 BIOS:

- This message is normal when only a CD-ROM device is installed. Since this type of device uses device drivers, the DC-390's BIOS is not installed.

9. "No Valid SCSI Device Found!" is displayed during boot-up:

- If this message is generated by the driver TRMDISK.SYS, you probably do not need it in CONFIG.SYS. Remember, this driver is only for Removable Devices (and HDs if *More Than 2 Drives Support* is Disabled).

10. SCSI device is not presented in the DC-390's BIOS message during bootup:

- Check that the *Included In BIOS Scan* option in "Set Device Options" is set to *Yes* or not. Setting this option to *Yes* will enable the DC-390's BIOS to re-scan this device during the next bootup.

11. DC-390 with RICOH CD-R RO-1420C: (DC-390U/F are O.K.)

The RO-1420C may wrongly generate a SCSI parity error during its reselection phase. SCSI adapters based on the NCR 53CF94 SCSI core can hang up if this condition occurs, since the 53CF94 DOES check SCSI parity during the reselection phase. The following SCSI controllers have been tested to confirm the above observation:

C. General Troubleshooting Tips

- DC-390: PCI SCSI controller based on AMD 53C974A (SCSI core is 53CF94)
- DC-300B: ISA SCSI controller based on NCR 53CF94
- IN-9100: PCI SCSI controller by INITIO, based on PCI bus master controller and 53CF94

Procedures for correcting this problem:

1. Set "Parity Checking" for all IDs to "No" in "Set Devices Options" setup menu (* recommended *). Or
2. Set "Allow Disconnection" for the ID corresponding to RO-1420C to "No" in the "Set Devices Options" setup menu. (This method may affect the overall SCSI bus performance).

The following controllers do not exhibit this problem when combined with the RO-1420C, since their associated SCSI cores IGNORE any SCSI parity error during the SCSI reselection phase.

- AHA-2940: Adaptec PCI SCSI controller
- DC-390U/F: PCI Ultra/Wide SCSI controller by TEKRAM based on 53C875

12. Linux/FreeBSD/Unix-based drivers: They are available under "Driver&AP" section of each model under "Storage" section on FTP site (<ftp://ftp.tekram.com.tw>).

13. Overclocking policy:

The difference between SCSI chip and CPU is that CPU will pack 100MHz if it can run 100MHz and 66MHz if can run 66MHz during production. It is a natural phenomena that some chips can run higher speed and others can't do so in production process. There is a yield rate problem for the same batch of chips. The trivial in manufacturing process will make a difference in working frequency for different chips. Even a different location on the same wafer (in the middle or on the side) of chips will cause a different yield rate and working frequency.

The production and packing process of SCSI chips doesn't have operating frequency testing procedures as CPUs' to filter SCSI chip. They pass test only if they can run 33MHz or above and are packed. That's why some SCSI chips can be overclocked and others can't. It can't be differentiated from the package. The 33MHz PCI clock is transmitted from motherboard to PCI slot and then to SCSI chip of PCI card. So, the PCI interface related circuit inside SCSI chip is relevant to PCI clock. As to 40MHz OSC related SCSI card, it is used for SCSI Core Logics only inside SCSI chip. PCI Interface related circuit would not use this 40MHz. The circuit of SCSI Core Logics only uses 40MHz provided by OSC. It is irrelevant to PCI clock.

C. General Troubleshooting Tips

1. WinASPI solution.

Windows 95/98 default supports WINASPI (WNASPI32.DLL-32 bit User Mode, WinASPI.DLL-16 bit User Mode, APIX.VXD-kernel Mode). We do not need to provide those drivers. Windows NT does not support WINASPI. Customer install WINASPI to the NT, when the Application needs this interface. We provide Symbios WINASPI for our DC-390U/F/U2B/U2W. You can download from Symbios web site http://www.symbios.com/techsupport/pci_sw.htm?agree=Agree

15. SCAM support: A general suggestion from Microsoft while doing PC98 test shows that user is not recommended to use the SCAM feature, since some devices may not fully comply with the SCAM spec and may cause some problems accordingly.

16. CD-R: Yamaha 4416S & Panasonic 7502 need to set "Wide Negotiation" in DC-390F/U2W's BIOS to "NO" for these two non-Wide devices to work properly. And it would require setting the "Allow Disconnection" option for Sony 926S to "No".

17. "DC-390 series + VIA M/B + Win98": Have to update the latest VIA driver from M/B supplier or VIA and the "OnChip USB" option in the mainboard BIOS must be set to "Enabled" to ensure DC-390x's proper driver installation.

18. "TIMEOUT: Reset SCSI Bus !!! SCSI Bus Reset Detected!!!" under NetWare: Try to set "Tagged Command Queuing", which is in "Set Devices Options" of SCSI BIOS menu, for the Hard drive(s) to "No" and see if there is any difference.

19. "Warning : 64 heads, 32 sectors is expected" for Linux/FreeBSD or other Unix O.S.: Most of the manuals would suggest you to install a small MS-DOS partition at the beginning of the disk and install the O.S. after that. This would ensure the machine gets the correct geometry. So try to create a small DOS partition first in order to infer the correct HD geometry and then create the desired partition. And if you don't need that DOS partition, you can still select the ENTIRE disk for your O.S. in PARTITIONING process during the Operating System installation.

20. Cannot see SCSI device after installing Win98 driver: Make sure DC-390x's driver is properly installed and try to add "lastdrive=z" in CONFIG.SYS to see if there is any difference.

21. Assign IRQ for the DC-390 series: Like all other PCI PnP cards, the IRQs for the DC-390 series SCSI adapters are auto assigned by mainboard BIOS. So to re-shuffle your PCI cards would actually invoke the mainboard BIOS to re-assign the IRQ for each PCI card. And if to manually change the IRQ is necessary, may try the following two methods:

C. General Troubleshooting Tips

1). If mainboard BIOS is O.K. to let you manually assign the IRQ, take Award BIOS for example and now want to manually assign the DC-390x, which is seated in PCI slot 2, to IRQ10. The mainboard BIOS may have "Slot n Use IRQ NO : " option. n=1..4 or 5 in the "PNP/PCI Configuration" entry.

- (a) Press key during system's power-up to enter BIOS setup menu
- (b) Select "PNP/PCI Configuration" entry
- (c) Set "Slot 2 Use IRQ NO: IRQ10"

2). If the mainboard BIOS only supports "Resources Controlled By:" option in the "PNP/PCI Configuration" entry.

- (a) Press key during system's power-up to enter BIOS setup menu
- (b) Select "PNP/PCI Configuration" entry
- (c) Set "Resources Controlled By:" to "Manual"
- (d) Assign all IRQs to "legacy ISA" except IRQ 10 to "PCI/ISA PnP"

D. Flash BIOS Programming Utility

Flash BIOS is featured on DC-390 series with the exception of DC-390 (The word “FLASH” on the adapter’s BIOS chip indicates flash support) .

Updating the DC-390U/F/U2B/U2W BIOS Code is made easy with the TRMFLASH.EXE Utility, which can be found in the <BIOS> directory of the driver disk. Since the DC-390U/F (board versions 1.1/2.2 and later) and DC-390U2B/U2W feature FLASH BIOS, it is not necessary to change the actual BIOS chip in order to upgrade the SCSI BIOS. The user can simply re-program the old BIOS using the TRMFLASH.EXE Utility as follows:

1. First, boot the system with DOS or to “Safe Mode” under Windows 95. If you are booting DOS from a hard drive or floppy disk, press [F5] when the message “Starting MS-DOS...” appears on the screen. If you are booting Windows 95, press the [F8] key, and select the “Safe mode command prompt” option. This will assure that the system is running in “*real mode*” with **no device drivers loaded**. *This is the only correct way to run the TRMFLASH Utility program.*
2. There are (2) important files needed to re-program the BIOS. The first is “TRMFLASH.EXE” which is the FLASH BIOS Programming Utility. The second file needed is the updated “BIN” file which contains the actual BIOS code. This file will have the extension [.bin], such as “INT13.BIN”. Make sure these files are on the diskette or hard drive in the same directory.
3. Start the TRMFLASH Utility by changing to the directory where the two required files exist and typing: TRMFLASH and pressing [ENTER].
4. The TRMFLASH Utility Screen appears. You will be asked for the file name to program. Type in the name of the new BIOS (.bin) file and hit [ENTER].
5. The program will then ask if you want to backup the old BIOS. This is recommended in case there are any problems with the new “.bin” file. Enter the name of the new backup file (such as “backup.bin”) and press [ENTER].
6. At this time the system will prompt you for final confirmation before beginning programming. The Utility can be aborted at this time by hitting “n”. To begin programming, hit “y”...

When the Flash programming starts, a bar indicator will show the progress of the programming operation. After successful completion, hit the reset button or power off the computer.

After BIOS upgrade, there will be no <<<Press F2 ...>>> message shown along with DC-390’s BIOS message during next bootup. To enable this display you need to execute \DOS\UTIL.EXE from the DOS/NetWare driver diskette and set the “F2 or F6 Function During Bootup” in “Set Adapter Options” to “Enabled”.