EP-USB66

PCI UltraDMA-66 & USB Controller Card.

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Manual Revision 1.0 August 25, 1999

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Handling Procedures

Static electricity can severely damage your equipment. Handle the EP-USB66 and any other device in your system with extreme care and avoid unnecessary contact with system components on the motherboard or converter card. Always work on an antistatic surface to avoid possible damage to the motherboard from static discharge. Always have the power supply unplugged and powered off when inserting and removing devices within the computer chassis. EPoX assumes no responsibility for any damage to the EP-USB66 that results from failure to follow instruction or failure to observe safety precautions.



EP-USB66

Technical Support Services

If you need additional information, help during installation or normal use of this product, please contact your retailer. Your retailer will have the most current information about your configuration. If your retailer cannot help, you may visit our online technical support website and/or contact our support technicians at the locations listed below.

Contacting Technical Support

EPoX technical support is working hard to answer all of your questions online. From our website you can find answers to many common questions, drivers, BIOS updates, tech notes, and important technical bulletins. If you are still unable to locate the solution you are seeking, you always have the option to contact our support technicians directly.

North American website (English language)

http://www.epox.com sales@epox.com support@epox.com

European website (Multi-language)

http://www.epox.nl sales@epox.nl support@epox.nl

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Additional Sources of General Information

EPoX

http://www.epox.com http://www.epox.com.tw http://www.epox.nl

Highpoint http://www.highpoint-tech.com

Chapter 1

Introduction

Components Checklist

- A EP-USB66 User's manual
- B EP-USB66 Card
- C UltraDMA-33/66 cable
- D USB LOOPBACK cable
- E Windows 95/98/NT drivers



Overview of EP-USB66

The EP-USB66 is a complete IDE and USB solution for the most demanding hardware configurations. A combination UltraDMA-66 EIDE controller and Universal Serial Bus (USB) Hub makes the EP-USB66 a superb addition to any PC based system.

UltraDMA-66 Controller

The UltraDMA-66 portion built using the advanced HPT-366 PCI Host Adapter chip is capable of up to 133 MBytes/sec burst data transfer rates on the PCI Local Bus. The HPT-366 supports a wide range of devices such as CD-R, CD-RW, DVD, ATAPI CD-ROM, LS-120, Tape and ZIP devices. The controller also of course supports today's faster UltraDMA-66 hard drives as well as being backwards compatible with UltraDMA-33 and PIO mode transfer rates. The controller has two IDE channels than can support up to two EIDE devices each plus the card can coexist with any EIDE controllers onboard your motherboard. Setup is completely automatic as the card will autodetect the best possible transfer mode for each attached ATAPI or EIDE device.

UltraDMA-66 Controller Features Summary

- Sustained transfer rates of up to 66 MBytes/sec.
- Up to 133 MBytes/sec burst data transfer rates on the PCI Local Bus.
- PCI 2.1 "Plug & Play" compatible.
- Can coexist with other IDE and SCSI controllers.
- LBA translation and Extended Int 13 support.

Universal Serial Bus (USB) Hub

USB is made possible by using the Texas Instruments TUSB2046 4-port USB Hub chip. The chip includes full USB version 1.1 compliance and creates a self powered USB Hub on the EP-USB66 PCI card. The Hub works in conjunction with your motherboard's (or USB controller card if present) USB port to add a total of 4 useable ports for USB devices. This is in addition to any available USB ports that your original USB controller has left unoccupied.

Universal Serial Bus (USB) Hub Features Summary

- USB version 1.1 compliance
- Self powered Hub
- Coexists with onboard USB controller via loopback USB cable

Chapter 2

Hareware Installation

Directions

Thank you for using EPoX products! This chapter will discuss some general steps needed in order to get your new diagnostic card installed and operational.

Safety precautions: Static electricity can severely damage your equipment. Handle the EP-USB66 and any other device in your system with extreme care and avoid unnecessary contact with system components on the mainboard. Always work on an antistatic surface to avoid possible damage to the mainboard from static discharge. Always have the power supply unplugged and powered off when inserting and removing devices within the computer chassis.

IDE PORT 2 IDE PORT 1 PIN 1 PIN1 USB HDD IDE PORT 1 (11) ACTIVITY USB LED(s) USB HUB PORT 2 (12) IDE 1 USB PORT 3 (J3) IDE 2 USB PORT 4 (J4) PASSTHROUGH TO USB PCI CONNECTOR CONTROLLER (J5)

Detailed Board Layout

PCI Card Installation

Installing the EP-USB66 is a simple task. Simply remove your computer's case cover to gain access to the inside of the computer. The card will fit into any 32-bit PCI slot on the motherboard. Below are some basic steps for installation.

- 1. Power off the computer and unplug the power supply.
- 2. Remove the computer's case cover.
- 3. Remove the slot cover of an available PCI slot.
- 4. Install the EP-USB66 PCI card into the available PCI slot and secure.
- Attach any 2 or 4 PIN LED cable to the IDE activity LED (J7) on the card observing that the 1 printed on the card is the first PIN.
- Attach the included USB loopback cable from an available USB connector on your motherboard to the J5 connector on the EP-USB66.
- Install any internal IDE drives (see below for tips) then re-attach the computer's case cover.

IDE Drive Installation

Configurations of drives can vary from system to system depending upon the user's needs. Below are some basic tips for installation.

- 1. Power off the computer and unplug the power supply.
- Set any configuration jumpers (master, slave, single, etc.) that may need to be changed on the drives. You may wish to refer to your drive's manual for configuration information.
- 3. Install/secure the drive into your computer's case.
- 4. Attach the included IDE cable to the drive and also onto an IDE connector on the EP-USB66 card. The color strip on one side of the cable designates the first PIN. Be sure to match the first PIN on both the drives and the controller.

IDE Drive Installation Special Notes

- If using UltraDMA-66 drives you must use an 80-conductor / 40-pin 'UltraDMA-66' IDE cable (1 included) to attach the drive to the controller card.
- 'UltraDMA-66' IDE cables are not required for UltraDMA-33 or older transfer modes but may still be used with them. But this cable is required if newer UltraDMA-66 and older drives on to be placed on the same controller port.

Chapter 3

Software Installation

Motherboard BIOS Configuration

UltraDMA-66 Controller

The EP-USB66 has its own onboard BIOS that will automatically configure any IDE devices attached to the card. For this reason the user does not need to configure any additional options in their BIOS for parameters, heads, sectors, etc.

Booting of the system and to what drives and/or controllers have boot priority are dependant upon the motherboard's BIOS. This is usually configurable in the motherboard's BIOS in the "BIOS Features Setup" section using the option named "Boot sequence" (or similar). If the user wishes drives attached to the EP-USB66 to have boot priority over any attached to the motherboard's IDE controllers then they should configure this option to have 'SCSI' first. The motherboard's BIOS will consider the EP-USB66 as a SCSI device for boot purposes.

USB Hub

Since the EP-USB66 card's onboard USB is only a Hub device and not an actual USB controller itself no options need to be configured in your BIOS. As long as your system has a working USB controller and you have properly attached the included loopback cable you can use the EP-USB66's Hub to attached more USB devices.

Windows 95/98 UltraDMA-66 Driver Installation

Systems With Windows 95/98 Already Installed

Usually, when you plug the EP-USB66 card adapter into your system and boot up the Windows 95/98 system, the system will be able to detect the "HPT366 Ultra DMA host Adapter" automatically and ask you to install the driver for HPT366. You can follow the instructions prompted by the system to install the driver.

Otherwise, you can install the driver by the following steps:

- 1. Windows 95/98 must be installed on the system prior to installing the driver.
- 2. Close any running applications.
- 3. Open "My Computer".
- 4. Double click on the "Control Panel" icon.
- 5. Double click on the "Add New Hardware" applet.
- 6. Click on the "Next" button.
- There is a window that ask you "Do you want Windows to search for your new hardware?", choose "No" then click on the "Next" button.
- There is a Window listing hardware types, select the "SCSI controllers" then click on the "Next" button.
- Put the install diskette into the drive A: and then click on the "Have Disk..." button.
- 10. Click on the "OK" button.
- 11. Click on the "Next" button.
- 12. If there is a window showing the settings (resources) to be used by the driver, then click on the "Next" again. At this point, the system will install the driver.
- 13. Click on the "Finish" button.
- 14. Then the system will ask you to restart the system. If the settings reported in step 12 are not what set on the host adapter, you must adjust the settings by using the device manager in the System control panel before restarting your computer.

Systems Without Windows 95/98 Already Installed

Install Windows 95/98 as normal. Once Windows 95/98 setup is completed the EP-USB66 card's UltraDMA-66 controller may be listed with a yellow exclamation or question mark in the Device Manager or Control Panel / System Icon. This is because Windows 95/98 detected the device during setup but did not have a driver available.

- 1. Windows 95/98 must be installed on the system prior to installing the driver.
- 2. Close any running applications.
- 3. Open "My Computer".
- 4. Double click on the "Control Panel" icon.
- 5. Double click on the "System" applet.
- 6. Double click on the "HPT366 Ultra DMA host Adapter" device.
- 7. Click on the "Drivers" tab.
- 8. Click on "Update Driver..." or "Change Driver..." button.
- 9. Click on the "Next" button.
- There is a window that ask you "Do you want Windows to search for your new hardware?", choose "No" then click on the "Next" button.
- There is a Window listing hardware types, select the "SCSI controllers" then click on the "Next" button.
- Put the install diskette into the drive A: and then click on the "Have Disk..." button.
- 13. Click on the "OK" button.
- 14. Click on the "Next" button.
- 15. If there is a window showing the settings (resources) to be used by the driver, then click on the "Next" again. At this point, the system will install the driver.
- 16. Click on the "Finish" button.
- 17. Then the system will ask you to restart the system. If the settings reported in step 15 are not what set on the host adapter, you must adjust the settings by using the device manager in the System control panel before restarting your computer.

Uninstalling the Driver

You can use the device manager in the System control panel to remove the driver.

Windows 95/98 USB Hub Driver Installation

Systems With or Without Windows 95/98 Already Installed

USB in any configuration requires at least Windows 95 OSR2.1 or Windows 98. If your system uses an older version of Windows 95 before the OSR2.1 release then you need to upgrade your operating system to <u>at least</u> Windows 95 OSR2.1 or use Windows 98.

Since Windows 95 OSR2.1 (w/USB support) and Windows 98 already support USB no further action is required by the user. Windows will be able to detect the USB device automatically and install driver support.

Windows NT 4.0 UltraDMA-66 Driver Installation

Systems With Windows NT 4.0 Already Installed

The HPT366 based controller has been designed to let you add additional high performance device(s) to your current computer system. Therefore your computer should have the Windows NT 4.0 operating system already installed.

When Windows NT is up, install the UltraDMA-66 card device driver as follows:

1. Installing Device Driver

Your hard disk drive attached to the HPT366 host adapter must be partitioned and formatted before you can access it. Please see Partitioning Your Hard Disk to know how to partition and format a hard disk drive.

- a. Open My Computer.
- b. Open Control Panel.
- c. Double click icon SCSI Adapters.
- d. Click Drivers.
- e. Click Add ...
- f. Click Have Disk ...
- g. Insert the floppy diskette containing HPT366 Windows NT 4.0 device driver into drive A, and type in "A:\NT[Enter]", then click OK.
- h. Select HPT366 Ultra DMA Controller, you will be asked to enter the full path to the HPT366 Ultra DMA Controller files, type in A:\NT and then click Continue.
- i. When asked to restart your computer, click Yes.

2. Checking the Installation

If you want to check if the HPT366 host adapter and its device driver are correctly installed, you can:

- a. Open My Computer.
- b. Open Control Panel.
- c. Double click icon SCSI Adapters.
- d. You should see the item HPT366 Ultra DMA Controller (started) listed.

3. Partitioning Your Hard Disk

If the hard disk drive attached to the HPT366 host adapter has not been partitioned and formatted yet, you need to partition it first. To partition the hard disk drive attached to the HPT366 host adapter, follow tips below:

- a. Click the Startup button.
- b. Go to Administrative Tools (Common).
- c. Run Disk Administrator.
- d. Select disk number you would like to partition.
- e. Select the menu Partition.
- f. Decide the partition size create partition of the size.
- g. Exit Disk Administrator.
- h. Select the new created partition (logical disk drive) and format it.

4. Troubleshooting

The boot manager for Windows NT contains recovery logic to allow you to return to the last known good configuration. If you have changed your host adapter configuration and Windows NT no longer boots, follow these steps to recover:

- Undo any hardware changes you have made to the computer since it was last operational.
- b. Reboot the computer. Watch the display carefully during booting up. If the following message appears, press the Spacebar and follow the instructions on the display screen to continue booting with the last known good configuration: Press spacebar NOW to invoke the Last Known Good menu
- c. Once your computer is operational again, check all of the hardware and software configuration changes you want to make. Look specially for conflicts with parts of the existing system configuration that are not being changed.

If Windows NT can boot but the driver has not been started (see Checking the Installation), please check the followings:

a. Make sure the host adapter is properly installed, and the device is correctly connected to the adapter. Double check that the cable between the adapter and the devices is correctly attached. And also check the jumper setting on the drive is correct. b. Make sure that a power cable is properly attached to each drive attached to the HPT366 host adapter.

If the driver has been started and you still cannot access the hard disk drive attached to the HPT366 host adapter, the hard disk drive might have not been partitioned and formatted yet. You may need to partition and format it.

5. Removing a Host Adapter

Removing a host adapter can be as simple as physically removing it from the slot when your computer is shut down. Windows NT boots and functions properly in this configuration, but a warning message is generated every time you boot Windows NT. To eliminate the warning message, you must update the Windows NT software configuration, as described in the following steps:

- a. Open My Computer.
- b. Open Control Panel.
- c. Double click SCSI Adapters.
- d. Click Drivers.
- e. Select HPT366 Ultra DMA Controller, then click Remove.

Systems Without Windows NT 4.0 Already Installed

- 1. Start Windows NT setup from CD-ROM or NT install disks.
- When Windows NT setup asks for additional host adapters, please select SCSI type host adapter.
- Then Windows NT will ask you to install device driver for that SCSI type host adapter (HPT366).
- Insert the driver disk into the floppy drive and allow Windows NT to read the driver.
- After installing HPT366 files from the floppy, users will see "HPT366 Ultra DMA host adapter."
- 6. Continue installation of Windows NT.

Windows NT 4.0 USB Hub Driver Installation

Systems With or Without Windows NT 4.0 Already Installed

Sorry Windows NT does not support USB devices.

If you wish to take advantage of USB devices you should use Windows 95 OSR 2.1 (w/USB support), Windows 98, or Windows 2000.

Appendix A

Frequently Asked Questions

Technical Support

Welcome to the EPoX technical support pages. We are working hard to answer all of your questions. In this section you will find commonly asked questions our support department is asked by users.

Tips to install PC cards

- Take time to ground yourself before handling your new motherboard or PC cards. Static electricity causes intermittent/non fatal damage which may be hard to diagnose.
- Make sure the cables are installed in the correct direction (PIN 1 = colored stripe).
- Before installing any additional software, make sure the operating system is completely setup and correctly identifies all motherboard devices.

When I boot up my computer I get a floppy (or hard drive) failure. Is my motherboard and/or EP-USB66 card bad?

With your floppy, and most other devices, it is very important that all cables line up to pin 1. Most cables have a colored stripe on them. That color stripe must line up to the pin 1 on the IDE controller port. If a floppy has no light come on, or the light stays on and never turns off, then the cable is on backwards, not at all, or incorrectly, either at the board end or the floppy end. If your hard drives or CD-ROMs are not detected then the cables might not be right. If you have checked your cables also look at the jumper settings on the back of the device (set for master/slave, etc).

I just installed a new hard drive, and I can't use it. Why?

Before a new hard drive can be accessed it must be properly recognized by the motherboard BIOS if attached to the motherboard's onboard IDE controllers. Use the CMOS utility and perform an IDE HDD AUTODETECT or you can optionally enter the parameters for the drive yourself. For hard drives over 512MB be sure the BIOS uses LBA mode so the operating system can have access to the total available space. For drive's attached to the EP-USB66 no BIOS detection is needed as the card's BIOS should automatically detect any IDE device attached.

Most new hard drive's do not come partitioned or formatted. You must run FDISK. EXE (in DOS or Windows 95/98), and create DOS partition. When complete, re-boot, then format the hard drive. Type "format x:" without the quotes and replace x with the drive letter of the new drive. Windows 95 OSR2 and Windows 98's FDISK.EXE program may ask if you want to use FAT32. This is for larger drives (over 2.1 gig). The maximum size that a single partition may be is about 2.1 gig using DOS and FAT16.

Windows NT users can use the Disk Administrator utility to prepare the new hard drive for access.

Will the IDE ports on the EP-USB66 work with my hard drive and CD-ROM?

If your devices are 40 pin they will most likely be detected. If your hard drive is listed as IDE, EIDE, UltraDMA-33 or UltraDMA-66 it should function fine. A wide range of devices such as CD-R, CD-RW, DVD, ATAPI CD-ROM, LS-120, Tape and ZIP devices are also supported.

If using UltraDMA-66 drives you must use an 80-conductor / 40-pin 'UltraDMA-66' IDE cable (1 included) to attach the drive to the controller card. 'UltraDMA-66' IDE cables are not required for UltraDMA-33 or older transfer modes but may still be used with them. But this cable is required if newer UltraDMA-66 and older drives on to be placed on the same controller port.

What is FAT32 and how do I use it?

Versions of Windows 95 older than OSR2, as well as any DOS version, operate on a file system called FAT16. The existence of large hard drives has led to large partition sizes, which mean large cluster sizes and wasted space. Under FAT16, a smaller cluster size is better, because a small file takes up a whole cluster if there is even one byte in it; the leftover space is called "slack." FAT16 does not support partitions larger than 2GB.

FAT32 is an improvement, as it supports drives up to 2 Terabytes in size, and cluster sizes are 4K for partitions smaller than 8GB. Note that the minimum size of a FAT32 partition created with FDISK is 512MB. You cannot make FDISK/FORMAT format a drive with the FAT32 file system if it is smaller than 512MB. You must use Windows 95 OSR2.0 or higher for FAT32.

To use FAT32 you must use the FDISK utility in Windows 95 OSR2.x (a.k.a. Windows 95 B) or Windows 98. FDISK will only allow you to put FAT32 on drives larger than 512MB. Once inside FDISK, you must enable "large disk support," to choose FAT32. Proceed to partition the drive as usual, selecting drive/partition sizes, etc. After exiting FDISK and rebooting, FORMAT (use the OSR2.x or 98 version only) the drive. NOTE that you must manually reboot after exiting the OSR2.x (or 98) version of FDISK, this is not automatic as in previous versions of FDISK. If you do not reboot between FDISK-ing and FORMAT-ing, you will get strange-looking error messages.

IMPORTANT: If you wish to use FAT32 you must also use Windows 95 B (or later) as your operating system. Previous versions of Windows 95 and all versions of OS use FAT16 and are not compatible.

Where do I get USB drivers from?

Most versions of Windows 95 have no drivers for USB. This includes the Retail release, the service pack 1 for the Retail release, OSR 1, and OSR 2. The new version for OEM's, OSR 2.1 does have support. Microsoft has released both a new 2.1 CD and an update patch that is available through OEMs. This patch is nominally called "usbsupp.exe" although various OEMs have renamed it to their liking. This is not a public release or download, and if you have it, it will ONLY work on versions of OSR2 and no others. We do not have copies for release as we are a manufacturer and not an OEM. You will need to contact your vendor to receive this update.

If you own the Windows 95 OSR2.1 software then you already possess the necessary software. USB support can be found on the CD (directory: \OTHER\USB).

Windows 98 and Windows 2000 has built-in support for USB.