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**Appendix A**

**Frequently  
Asked  
Questions**



## Frequently Asked Questions

**Q: My screen seems to time out too quickly. I have to constantly hit a key or move the mouse in order to bring it back. How can I adjust the screen time-out?**

A: This is part of Windows Power Management. Access Power Management by clicking on **Start/Settings/Control Panel/Power Management**. Adjust the display time-out by selecting a time next to the Turn off monitor option. You may also select different time-out values for adapter and battery power states.

**Q: I've heard that cleaning up and rearranging files on the hard drive will improve the startup speed of my programs. How do I do this?**

A: Hard disk maintenance can improve the startup speed of programs. This maintenance includes deleting unnecessary files, and defragmenting, which rearranges data into more efficient groupings. Windows includes utilities for performing these maintenance tasks. In Windows 98, for example, go to Start/Programs /Accessories /System Tools. Run Disk Cleanup to remove unnecessary files, and Disk Defragmenter to defragment the hard drive. For more information, refer to Windows documentation.

**Q: The internal fax/modem dial tone sound is too low. How can I increase the volume?**

A: There are two methods to adjust the volume of the internal fax/modem dial tone:

**Method 1:** Double-click the Volume Control icon on the Windows task bar. Adjusting the slide bar under PCSpkr will adjust the volume of the internal fax/modem dial tone.

**Method 2:** Use the volume control button on the front of the computer.

**Q: What kind of external microphone can I use with my notebook computer?**

A: You will need to use a self-amplifying microphone.

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## Appendix A — Frequently Asked Questions

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**Q: There is feedback noise coming from my speakers. What can I do?**

A: Double click on the Speaker icon on the task bar. Then, under Microphone Balance, check the Mute box.

**Q: Because of a software problem, I was unable to shut down power normally. I pressed the power button to force a power off, but it didn't work. How can I force a power off?**

A: Make sure you press the power button for at least 4 seconds. Normally, this will force a power off. If this does not work, you can shut down the computer by inserting a needle into the reset button pinhole. (The reset button locate on the computer bottom side.)

**Q: Why can't I charge the battery of my portable computer after it was out of use for some time?**

A: After portable computers have not been used for a long time (more than one month), the batteries will go into the low voltage protection mode due to data back-ups and natural electrical discharge. At that point, restoring normal voltage will require slow charging over a period of several hours. Calibration can be performed after the battery has returned to a normal condition.

**Q: My computer alerts "CMOS Battery Low", what can I do?**

A: If you keep your computer in no power situation (unplug the computer from the power outlet and remove battery at the same) over 45 days, your data in CMOS will be lost.

Please reconfigure your CMOS by following steps:

1. Press **F1** to enter the BIOS setup utility.
2. Select "**Auto Configuration with Optimal Settings**". When you see the following prompt, choose <Y> and then press <Enter>.

Load high performance settings (y/n)? Y

## Appendix A — Frequently Asked Questions

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3. Select **“Save Settings and Exit”**. When you see the following prompt, choose <Y> and then press <Enter> to restart your computer.

Save current settings and exit (y/n)? Y

4. When you see the following sentence **“FAN never Learned. Do it in BIOS Setup. Otherwise, Smart FAN function is invalid. Press F1 to Run SETUP”** then press F1.
5. In the BIOS Setup Utility, select **“Power Management Setup”**, choose **“FAN Auto Learning”** then press <PgDn>.

It will take about 20 minutes to complete FAN Auto Learning.

6. Press the power button to shut off your computer.